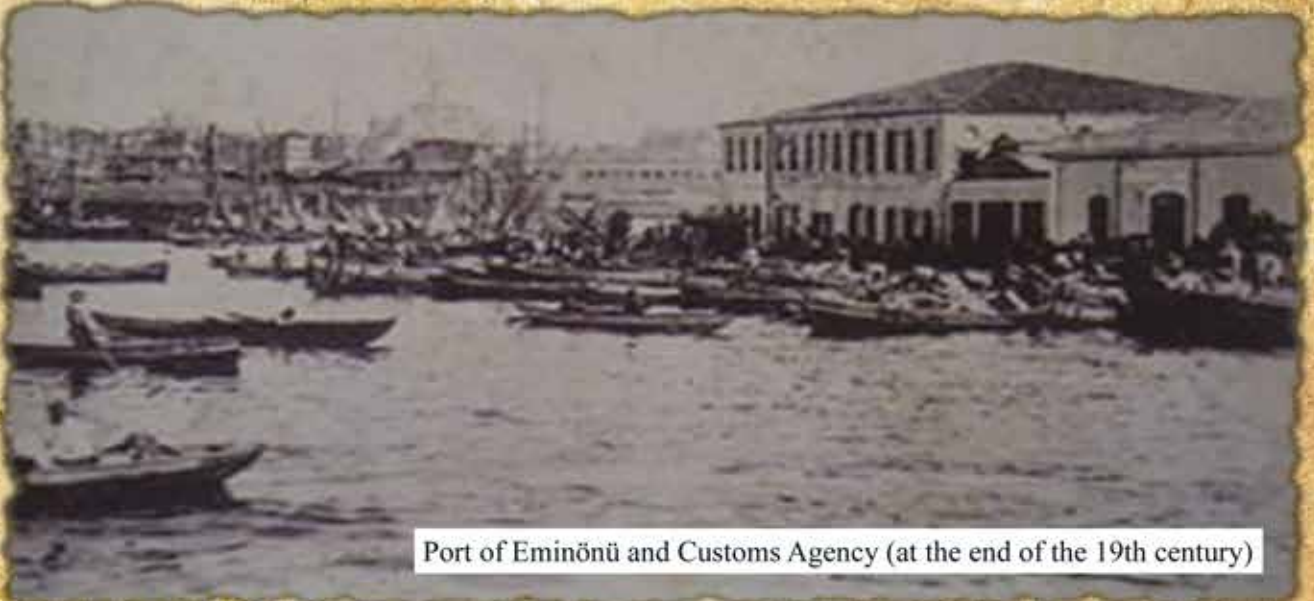




ÜNSPED CUSTOMS CLEARANCE & SERVICES INC.



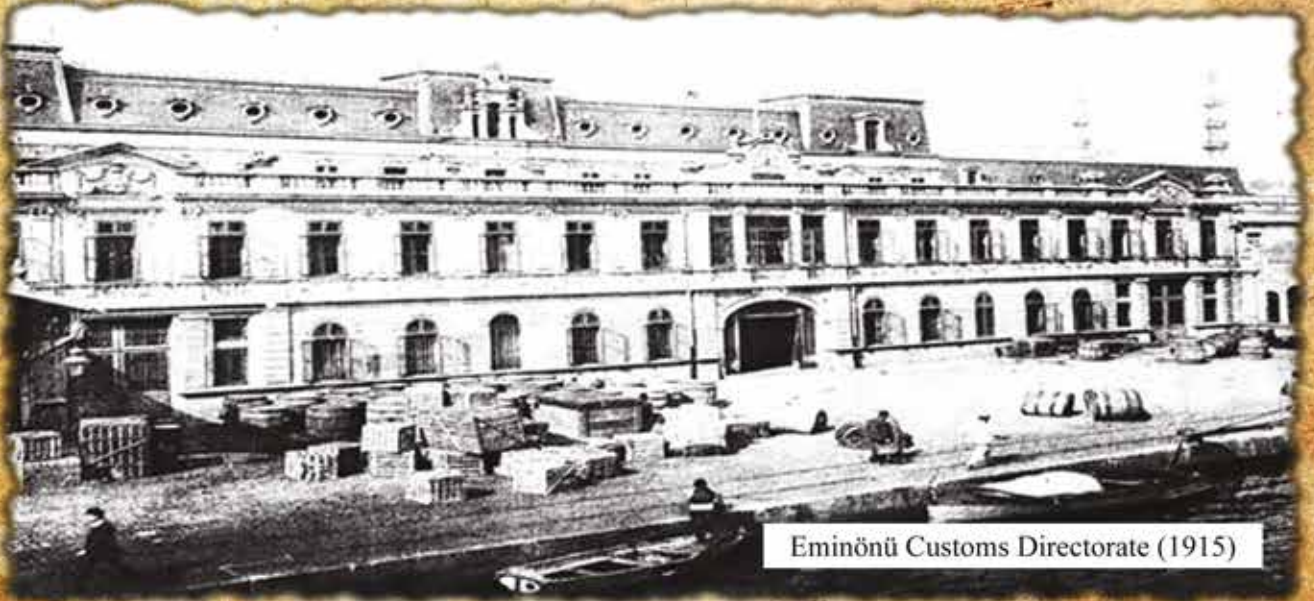
Especially Yours



Port of Eminönü and Customs Agency (at the end of the 19th century)



Eminönü Customs Warehouses



Eminönü Customs Directorate (1915)



Customs Practices and Taxation History

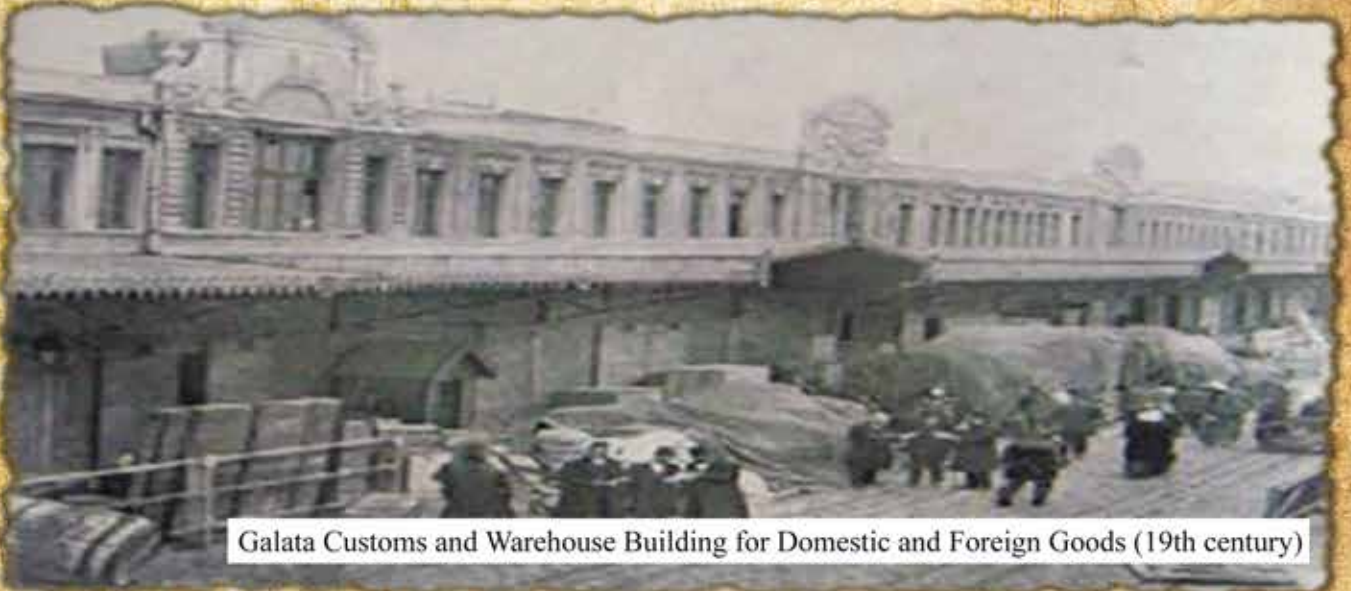
Since the transition periods in the history of humanity, goods, passenger and transportation vehicles, and human entrances and exits have been brought under control; Thus, customs practices were born. The rule of taxation applied for commodities entering and leaving during the ancient Egyptian Civilization period in 3500 BC continued in the Roman Empire as well. Throughout history, trade has always existed, products that were needed because there was no production or were limited, and surplus products were sold. With the emergence of city-states over time, taxation and controls were established within the national borders, within the city or regional borders; Internal customs as well as external customs at initial points of contact with other countries are configured. The taxation system known as "TAMGA" among the Göktürks after Christ was applied by taking the names TAMGA, BAC, MEKS, ÖŞÜR, GÜMRÜK at the establishment of the Seljuk and Ottoman Empires. In our recent history, in the Ottoman Empire, taxes were collected for every commodity when entering and leaving places with customs administration. The tax taken at the entrance of the goods was called *ameniye*, the tax at the exit was called *reftiye*, the tax taken from the goods brought and sold from a foreign country to a city or pier in the Ottoman lands was called *mastariye*, and the tax taken from the goods in transit was called *mururiye*. These taxes were calculated on the value of the goods in that region. When the taxes were paid, the owner was given an "eda certificate" and no tax was charged again when the goods came to another internal customs. In the 1800s, there were over 100 customs points in the Ottoman Empire. Customs tax rates varied according to the province and *sanjak*, and different taxes were applied to Muslims, non-Muslims and warlords. EXEMPTIONS are applied to the goods of state enterprises such as shipyards, armories, arsenals; however, it was also applied from time to time in the importation of grain, agricultural products and breeding animals that the people needed. Exemptions were also granted for the import of tools and machinery that would develop agriculture and domestic industry. Before TANZIMAT, customs were functioning in two ways. In the tax farming method, the customs right was given to tax farmers who made the highest bid for 1 to 3 years, by auction. In the escrow method, the taxes were collected to the account of the treasury through the customs trustees. Customs was named as RÜSUMAT ESCROW in 1861 and now Istanbul, EMINÖNÜ district got its name from the Customs Assurance located in the port here. Between 1909-1923 and 1923-1931, the structure, which was affiliated to the Ministry of Finance as the General Directorate of Rüşumat, became the Ministry on 29.12.1931, taking the name of the Ministry of Customs and Monopolies. With the Decree Law No. 178 dated 13 December 1983, the services provided by the Ministry of Customs and Monopoly and the Ministry of Finance were combined under the Ministry, which was established under the name of the Ministry of Finance and Customs. This structure of the Customs Organization lasted until 1993. With the Decree-Law on the Organization and Duties of the Undersecretariat of Customs, dated 2 July 1993 and numbered 485, the customs wing was separated from the Ministry of Finance and structured as a separate Undersecretariat under the Prime Ministry under the name of the Undersecretariat of Customs. Then, the Ministry of Customs and Trade was established with the decree numbered 640 on 08 06 2011, and finally the Ministry of Commerce was established with the Presidential Decree No. 1 published in the Official Gazette dated 10 July 2018 and numbered 30474.



*We Make Processes
Easy For You*



Inside of Galata Customs Building for Domestic and Foreign Goods (19th century)



Galata Customs and Warehouse Building for Domestic and Foreign Goods (19th century)



İzmir Customs Warehouses (1880)



History of Customs Brokerage

Throughout history, human communities have had to sell the surplus production they have obtained in the region they live in to other regions in need, and have had to procure products and materials that are not produced in their own regions from other regions, and trade has developed in this way. Traders carried out interregional trade and goods movement through caravans in ancient times. Along the way and route through which the caravans passed, the authorities in that region of course set some rules and assigned officials to implement these rules. This structuring formed the first core of the customs administration. The need for people who have the knowledge and experience to follow the rules and practices and help the goods to be delivered to the final destination without any problems has revealed the customs brokers as a professional group. On the one hand, fair taxation was aimed at the customs at the crossing points and ports, on the other hand, more taxes were tried to be taken. Where there are no tariffs and taxation based on discretionary value, the experts have stood by and helped the parties to act in consensus. During the reign of the Ottoman Empire, the first legal regulation was made with the Instruction dated 25 June 1909, and the profession group, which concluded the customs procedures with follow-up, gained an official identity as "CUSTOMS COMMISSIONERS". During the years of the Republic of Turkey, with the Decree No. 168 dated 16 January 1924, the instruction on Customs Brokers was published; Its qualifications were also determined in the first Customs Law No. 1903 dated 19.06.1927. On the other hand; With the provisions of the Cabotage Law No. 815, 19.04.1926, in short, all kinds of trade and the execution of all maritime tradesmanship professions in Turkey's piers, docks and ports have been made exclusive to Turkish citizens. Thus, citizenship of the Republic of Türkiye has been made necessary for incorporations. Again, with the Customs Law dated 27.10.1999 and numbered 4458, the right to receive the title of CUSTOMS CONSULTANT was given to the members of the profession, and the execution of the profession of customs consultancy was made a prerequisite for citizenship of the Republic of Turkey; In addition to knowledge measurement exams for professional formation, criminal situation and financial qualification conditions have been established. The fees that the Customs Brokers will receive in return for their work and transactions; The Provisional Article 6 of the Customs Law No. 4458 was regulated within the framework of the 10th paragraph added with the Law No. 5911 dated 18/06/2009, and the Minimum Wage Tariff (AÜT) application was introduced for wages. Accordingly, the Customs Brokerage Minimum Wage Tariff, which is determined with the approval of the Ministry of Commerce upon the suggestions and notifications of the Customs Consultancy Associations, is published in the Official Gazette in the form of a Communiqué, announced and implemented every year.



By Your Side

CORPORATE RATING REPORT

ÜNSPED Customs Consultancy and Logistics Services Inc. (ÜNSPED), which was 9.38 in 2022, increased to 9.53 in 2023. In this rating study, SAHA used the methodology based on the "Corporate Governance Principles" published by the Capital Markets Board in January 2014.

Considering the importance ÜNSPED attaches to corporate governance principles, its willingness to carry out this as a continuous and dynamic process, and the improvements it has made since the previous rating was assigned, the company's corporate governance rating was updated as above.

In addition, SAHA publishes the World Corporate Governance Index annually. This index ranks countries according to both the level of compliance with corporate governance principles and the level of development of their institutions related to corporate governance. In the formation of the index, internationally accepted standards, rules, regulations and indices that compare countries in terms of transparency, corruption and ease of doing business are taken into account. ÜNSPED is in the first group according to the **World Corporate Governance Index (DKYE)** published by SAHA on **July 12, 2023**. Details of the World Corporate Governance Index published by SAHA can be found at www.saharating.com.

Point Range	Meaning
2020 Year <hr/> 9-10	The company has largely complied with the CMB's Corporate Governance Principles and has implemented all policies and measures. Management and internal control mechanisms have been established and are functioning effectively. All corporate governance risks have been identified and actively managed. The rights of shareholders and stakeholders are respected in the most wise manner; public disclosure and transparency activities are at the highest level and the structure and functioning of the board of directors is in the category of best practice. There are almost no weaknesses in these areas.

The corporate governance rating methodology of Saha Corporate Governance and Credit Rating Services Inc. is based on the "Corporate Governance Principles" published by the Capital Markets Board in January 2014.

These principles are based on the pioneering work of the World Bank, the Organization for Economic Cooperation and Development (OECD) and the Global Corporate Governance Forum (GCGF), formed with the participation of the private sector representatives of these two organizations, to the committee established by the Capital Markets Board, Istanbul. The experts and representatives of the Stock Exchange and the Corporate Governance Forum of Turkey were involved, and it was adapted according to the conditions of the country after taking into account the opinions and suggestions of many academicians, private sector representatives, public institutions and various professional organizations.

Ratings are given from 1 (weakest) to 10 (strongest). In order to achieve the highest (10) rating, companies must fully comply with the CMB's Corporate Governance Principles.



*For Sustainable
Service to You.*

Result of the Rating and Abstract

UNSPED CUSTOMS CONSULTANCY AND LOGISTIC SERVICES INC.



2023 RATING REVISION

The Corporate Governance Rating (9.38) that has been assigned to Unsped Customs Clearance & Services Co. (UNSPED), on 2023 is hereby revised up to **9.53**.

SAHA's methodology for rating the degree of compliance with the Principle of Corporate Governance is based upon the CMB's "Corporate Governance Principles" released on January 2014.

In consideration of UNSPED's determination to apply corporate governance principles, its willingness to manage this process dynamically and continuously, and finally the improvements affected during the twelve months lapsed since the publication of the previous report, the corporate governance rating of the company is updated a above.

Furthermore, SAHA publishes (annually) the World Corporate Governance Index (WCGI) which ranks countries in terms of their level of compliance with corporate governance principles as well as their germane institutions, rules, codes, and regulations together with international standards and indices which evaluate countries in a vast array of areas such as transparency, corruption, ease of doing business, etc.

Unsped is analyzed as a Turkish company and Turkey takes place at the top classification of the WCGI which is Group 1. Details of the World Corporate Governance Index (WCGI) published by SAHA on July 12, 2023 can be accessed <http://www.saharating.com>



UNSPED
CUSTOMS
CONSULTANCY



* 2023 assessment
Will be completed by the middle of 2024

We Learned With You...

UGM MISSION, VISION, OUR VALUES AND OUR BUSINESS CONDUCT RULES

OUR VISION

Our vision is to be a globally organized Customs Clearance company.

OUR MISSION

Our mission is to continue our sectoral leadership based on legislation and ethical rules.

OUR VALUES

We believe in the power of producing together.

Our employees are our greatest strength. We consider the training and personal development of our employees as a part of our company culture, and within this framework, we try to provide a participatory corporate culture environment where they can demonstrate their potential in the best way.

We are reliable, transparent and open.

Since the day we were founded, we act with a corporate management approach that adopts the principle of being transparent and accountable in all our activities.

We are entrepreneurial, innovative and pioneering.

We value innovation, new ideas and inventions. We invest in innovation, technology, design and R&D, and work to be the pioneer of change and become the address of firsts in our country.

We are honest, hardworking and responsible.

As we work, we establish the correct relations with all our shareholders and do our job in accordance with the law. We work with integrity.

We manage our activities with an understanding of sustainability.

We ensure that all our activities comply with our sustainability strategy for a more livable world.

Our understanding of social equality is the basis of sustainability.

As a signatory of the United Nations Women's Empowerment Principles (UNWEPs), inclusive growth and ensuring gender equality in working life are among our priorities. We promote gender equality. Empowering women in economic and social life; We support their full and effective participation in decision-making processes.



*Unique Management
Approach for You.*

OUR BUSINESS CONDUCT RULES

- **Honesty**

In our commercial activities and business processes, honesty is our primary value.

- **Our Responsibilities**

- Our Legal Responsibilities
- Our Responsibilities Towards Public Institutions
- Our Responsibilities Towards Our Customers
- Our Responsibilities Towards Our Employees
- Our Responsibilities Towards Our Partners
- Our Responsibilities Towards Our Suppliers and Business Partners
- Our Responsibilities Towards Our Competitors
- Our Responsibilities Towards Society, Humanity and Environment
- Our Responsibilities Towards the ÜNSPED Name

- **Security**

We protect our customers' information, trade secrets, financial and other information that has not yet been disclosed to the public, personal data of our employees against third parties, and attach importance to information security.

- **Conflict of Interest and Anti-Corruption**

We are never directly or indirectly involved in an illegal payment.

We are aware of the fact that all kinds of goods and benefits that are accepted directly or indirectly, with or without economic value, that affect or may affect the impartiality, performance, decision or performance of the public employee's impartiality, performance, decision or duty, are within the scope of the gift prohibition, not to gain any benefit or to enter into a conflict of interest due to our duty.

We equip our managers and employees with awareness, rules and practices that will keep them away from conflicts of interest.

- **Written and Verbal Communication**

We take it as our duty to keep business relations away from personal friction that negatively affects the business atmosphere. We ensure that our employees act in accordance with the rules of courtesy and respect in their relations with public officials, customers, business partners and suppliers.

- **Giving - Receiving a Gift**

We implement the events that require celebrations, treats and entertainment within the scope of our events, as determined by our laws and business conduct rules. We do not allow our employees to receive or give gifts that will affect their impartial decision-making and impartiality.



*Unique Management
Approach for You.*

ÜNSPED CUSTOMS CONSULTANCY HAS BECOME THE SOLUTION PARTNER OF AEB IN TÜRKİYE

Ünsped, the leading company in the sector that has been providing Customs Consultancy services since its establishment in 1981, Customs Consultancy and Logistics Services Inc. (UGM) has signed another important cooperation for supply chain and global trade management solutions. With their new partner AEB, they will further advance digitization in customs services to boost customer satisfaction and increase transparency for the entire customs process.

Founded in Germany in 1979, AEB provides software solutions that support the global trade and logistics processes of businesses in the industrial, commercial, logistics, and service sectors. More than 7,000 customers from 80 different countries use AEB solutions for shipping, transport and warehouse management, customs clearance, import and export management, sanctions list screening, and export controls. AEB's portfolio extends from ready-to-go cloud-based software products to a tailored but highly adaptive logistics platform.

AEB's Customs Broker Integration software digitizes the collaboration with brokers, saves costs, provides legal safeguards – and above all, accelerates the entire process. With Customs Broker Integration, all the data is collectively transmitted to the customs broker and appears in the broker's system without any interruption in the digital data flow. The end result is a seamless process with fewer steps, resulting in fewer errors and providing the transparency everyone has been waiting for.



*World Wide Organizational
Structure.*

With the new cooperation model, AEB customers will now be able to transmit customs-relevant data automatically to Ünsped for fast and efficient customs clearances in Türkiye. “We’re really excited by the collaboration with Ünsped. It gives AEB customers easy access to customs declaration services in Türkiye via the market-leading customs broker. We see this as a game-changing market offer that will add real benefit to our customers in Europe, North America, and beyond,” says Mark Brannan, AEB’s Head of Customs Broker Integration.

UGM customers can also benefit from easy access to AEB’s worldwide network of customs broker partners. Ünsped General Manager, Rıza Mehmet Korkmaz, stated that “The cooperation with AEB will enable Ünsped to differentiate itself from other customs brokers by offering an innovative, automated, and multinational customs solution to Turkish companies.” With UGM’s 42 years of experience, integration-based software solutions in customs brokerage, and its reliable IT infrastructure, AEB will add value to UGM’s digitally based integrated services with its proposed new business model for efficient processing of customs declarations worldwide, process management and tracking, enabling the fast and trouble-free completion of customs transactions of products in countries all over the world, regardless of whether they are transported by air, sea, or road.

This initiative will greatly contribute to the successful maintenance of customer-oriented services abroad by UGM, which adopts transparency and accountability by all of its professional workforce in its 60+ offices as a principle in all its activities, is the first on-site R&D center and chemistry laboratory in its sector that implements cost-reducing innovative projects, and further strengthens its corporate governance understanding with a corporate rating of 9.38 received in 2023, and its sectoral share in Türkiye, which stands at 10%, with the value-added services it provides.




*World Wide Organizational
Structure.*

AS EUROPE'S LEADING CUSTOMS BROKERAGE COMPANY, WE ARE AT YOUR SERVICE FOR YOUR GLOBAL TRADE

Ünspeid Customs Consultancy and Logistics Services Inc. (UGM) offers you customs clearance and logistics services in 12 European countries as of 2022. With the solution partnership we established with the Customs Support Group (CGS); one of the most distinguished customs consultancy companies in Europe with its more than 100 offices located in 12 countries and its expert staff of 1700 people, reliable digital infrastructure, and 20 years of experience, we have carried our service network to a global scale.

With this cooperation we are at your side -our valued customers- in: import, export, transit, warehouse and other customs clearance procedures, obtaining import/export permits and other necessary documents, conducting your representation in VAT management and tax notifications, gas measurements and degassing of shipping containers, fast cargo operations, general consultancy with our fast, integrated and easy digital solutions in the provision of education and training services and all other customs and foreign trade processes.

Countries We Provide Services in:

- | | | |
|--|---|---|
|  Germany |  France |  Italy |
|  Belgium |  Holland |  Sweden |
|  United Kingdom |  England |  Switzerland |
|  Finland |  Ireland |  Poland |

Again, we are at your service with our other business partners in the USA, Singapore, UAE, and China.



*World Wide Organizational
Structure.*

A GOOD LEGAL CITIZEN AS A COMPANY



Takdir Berati

ÜNSPED GÜMRÜK MÜŞAVİRLİĞİ VE LOJİSTİK
HİZMETLER ANONİM ŞİRKETİ

2018 yılında yüksek düzeyde Kurumlar Vergisi ödeyerek Odamızca

Gümüş Madalya

ile ödüllendirilmiş olmanızdan dolayı Yönetim Kurulumuz'un
21.07.2020 tarih ve 118 sayılı kararı ile takdir ve şükranlarımızı sunarız.

ŞEKİB AVDAGIÇ
İSTANBUL TİCARET ODASI
YÖNETİM KURULU BAŞKANI



Düzenleme Tarihi: 26/02/2021



Takdir Berati

ÜNSPED GÜMRÜK MÜŞAVİRLİĞİ VE LOJİSTİK
HİZMETLER ANONİM ŞİRKETİ

2019 yılında yüksek düzeyde Kurumlar Vergisi ödeyerek Odamızca

Bronz Madalya

ile ödüllendirilmiş olmanızdan dolayı Yönetim Kurulumuz'un
21.07.2020 tarih ve 118 sayılı kararı ile takdir ve şükranlarımızı sunarız.

ŞEKİB AVDAGIÇ
İSTANBUL TİCARET ODASI
YÖNETİM KURULU BAŞKANI



Düzenleme Tarihi: 25/02/2021



*We Carry Corporate
Sustainability From Today
to Our Tomorrow.*

AUTHORIZED ECONOMIC OPERATOR CERTIFICATE (TR: YYS)



Authorized Economic Operator Certificate is an internationally recognized document, which is regulated in the Regulation on the Facilitation of Customs Procedures, recognized by import and export companies and logistics companies. The document is given to companies that have met the institutional requirements, meet the condition of reliability (shareholders and senior managers have not been convicted of specified crimes), have reliable and traceable commercial records (has ISO 9001 and ISO 27001 certificates), have financial competence, and has minimum security in buildings, factories and other facilities, and have met the safety and security requirements and can do their own self-control. Whether these conditions are met is checked by the inspection to be carried out by the Ministry of Commerce Inspector in the field, and a document is issued upon the positive results.

AEO documents are mutually recognized within the framework of the Free Trade Agreement (STA) between us and South Korea. The projects carried out for mutual recognition of AEO documents with the European Union (EU) and other countries with which we have a Free Trade Agreement (STA) are ongoing. By mutually recognizing AEO documents, the company holding the AEO certificate in one country can benefit from the same or similar facilitations in the other country.

YYS document, allows customs inspection to be carried out from the green line, it is not mandatory to submit any document to the customs administration except the electronic declaration and the guarantee amounts are calculated at much lower rates (1% in the inward processing regime in partial guarantee, 10% in other regimes) for importers and exporters. It is a privileged document that does not have to be presented to the customs administration, except for the goods for which laboratory analysis is required, that the goods are customs directly at the company's facilities, transactions are carried out quickly, simply and cost-effectively, and that prepares companies for the supply chain management of tomorrow.



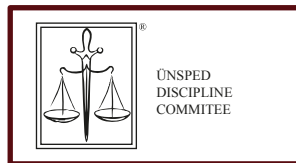
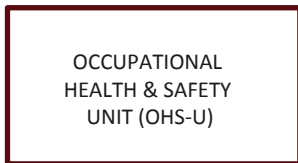
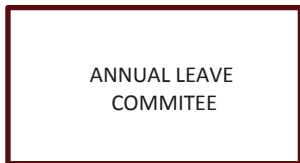
*We Carry Corporate
Sustainability From Today
to Our Future.*

OUR COUNCILS AND COMMITTEES

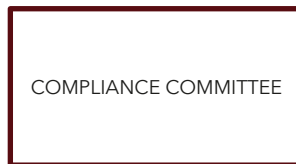
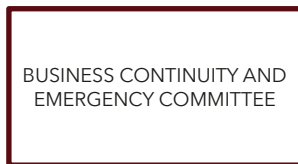
MANAGEMENT SUPPORT BOARD AND COMMITTEES



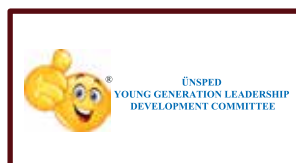
LEGALLY REQUIRED BOARD AND COMMITTEES



LAW COMPLIANCE BOARD AND COMMITTEES



LEADERSHIP AND DEVELOPMENT PROJECT COMMITTEES

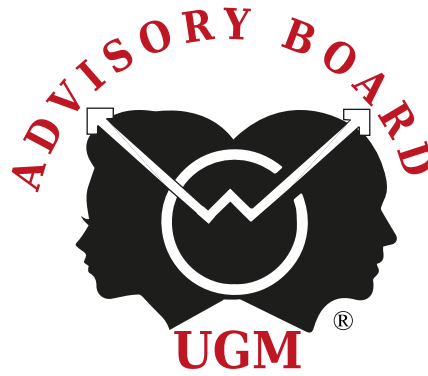


Participatory Management Approach for You.



UGM, employees' ideas, projects, and works that create added value for the company; established the Award Regulation procedure and implemented the Award Committee to reward their achievements and high performances.

The main goal of the Award Committee; is to inspire our employees to achieve high levels of performance and contribution that benefit them and our company; to implement suggestions and practices that will increase efficiency and reduce costs in business processes; to positively change our way of doing business by generating innovative ideas; is to increase the motivation of the employees by appreciating their work and their contributions.



UGM Advisory Board; Bringing together the professionals with high equipment, experience, knowledge, and communication network on the world and Turkish trade and economy and the senior management staff of ÜNSPED Group Companies through regular meetings; was established to ensure the exchange of views, visions, and foresight, and accordingly, determining the company's strategy and actions. The Advisory Board meets every month.



*We Support the Exchange of
Vision and Foresight for a
Sustainable Corporate Structure.*

MORE THAN AN AUDIT

®  **SmART**
INspector

Carries you to the future...

SmART INspector, starting with the confidentiality agreement; is carried out by customs consultants who are experts in their field.

It provides numerous advantages to companies by performing current situations and needs analysis (Gap & Need Analysis).

Examines the transactions performed; identifies and reports errors, possible risks, possible penalties, cost-increasing factors, and missed opportunities.

In commodities subject to trade; It offers alternative trade scenarios by evaluating tariff, value, origin, regime, tax elements, government supports, and financial applications.

It carries out the whole process in an objective, internationally accepted accounting and auditing standards, and shares it transparently with the company.

It makes comprehensive cost and legislation analyses related to customs and foreign trade transactions of more than 200 countries.

It examines the workflow processes and identifies areas to be improved. It increases profitability by producing different solutions in different scenarios.



*Our Service Approach is
Continuous Innovation and
Development in Our Business
Processes.*



UNSPED CUSTOMS CONSULTANCY CUSTOMS TARIFF DETERMINATION COMMITTEE

Ünsped Customs Consultancy Customs Tariff Determination Committee, which was established within our company, consists of the President, Vice-President, Secretary, and members to meet the requirements of the width of the tariff legislation and specialization on goods.

Within the Board, there are chemists located in the Headquarters and UGM Regional Directorates, who have undertaken the task of determining tariffs for textile and chemical products, and our food engineers, whose opinions are sought in determining the tariff of food-type products.

There are also Customs Brokers who have different operational duties among the members of the Board, and the personnel whose main duty is defined as "HS-Code Specialist" only fulfills the task of determining tariffs.

The Ünsped Customs Tariff Determination Committee Supreme Board was also established to ensure that the possible differences of opinion of the members of the Ünsped Customs Tariff Determination Committee regarding the tariff determination processes can be resolved quickly, even in emergency procedures, and to evaluate the legislation published on tariffs that affect our processes.

Supreme Council; It consists of senior principal members and senior chemists. Committee; has developed its works to meet the requirements of the era and is structured to enable the most comfortable, fastest, and performance measurements and forward-looking information storage, which meets the digitalization norms in terms of demanding tariffs and meeting the demand, through the "Tariff Software System (UGM ERP)" created by our company's software developers.



We Calculate and We Solve.

THE FIRST CHEMISTRY LABORATORY OF THE INDUSTRY AND OUR EXPERT CHEMISTS



One of the main data that should be taken into consideration in cost research before the import process is the tax rates to be applied to the product to be imported. The determination of the taxes to be applied to the goods at the customs clearance stage and other requirements and permits sought during the importation is only possible by determining the customs tariff statistics position (GTIP) of the goods. Considering that, with the decisions taken in the context of product safety in our country recently, almost one out of every three products is subject to product safety inspection, additional customs duty is applied to approximately 5000 products, and surveillance practices are actively used in the foreign trade regime since detection is extremely important, it is clear that the origin of the product and the HS-Code number are required in foreign trade transactions.

The HS-Code, which was previously determined according to the commercial definition of the goods and documents such as invoices, is determined by determining the exact structure of the goods by making detailed analyzes of the products in the face of recent technological developments and increasing product diversity. Whether it is a raw material, semi-finished product, or finished product, for the determination of the HS-Code specific to each item; Firstly it is necessary to correctly determine where the origin of the goods. It should not be forgotten that the better the type and type of an item is determined, the healthier the GTIP will be and the risk of encountering problems in transactions will be minimized. Therefore, nowadays, some physical and chemical analyses may be needed to define many items correctly, which is only possible in chemistry laboratories. In this respect, chemistry laboratories have become inevitable in the sector.

Ünsper Customs Consultancy, with the new chemistry laboratory that it put into service and which is the first in its sector, provides for the goods subject to foreign trade; It aims to provide the opportunity to make an accurate and healthy assessment of the situation of the goods in terms of tariff, value, regime, origin, taxation, preliminary permits, standards, prohibition/restriction measures by making all kinds of analysis. This way, the competitiveness of our foreign trade companies and our country is increased by minimizing waiting costs and errors, and a significant contribution is made to the convenience and effectiveness of public authorities' audits in terms of protecting human and environmental health.

The purpose of the UGM Test and Analysis Laboratory is to analyze the products before the declaration registration and to determine their tariff positions correctly; This way, by ensuring that the HS-Code declaration is made without errors, it provides cost and time advantages to companies by preventing possible financial risks and penal situations.



*For Providing Continuous
Service.*

SAFETY DATA SHEET (MSDS)' SERVICE



As of July 2023, Ünsped Customs Consultancy and Logistics Services Inc. provides Security Data Form preparation services. MSDSs are prepared by Yusuf Melek, Chemical Evaluation Specialist, a graduate of Boğaziçi University Chemistry Department. MSDS Delivery time is maximum 3 working days. Requests can be answered the same day or the next business day, depending on demand.

WHAT IS MSDS /SDS?

MSDS, its mean Safety Data Sheet (SDS), is a document that provides information on health, safety and environmental risks related to the safe use of chemicals. The SDS includes the hazards of the chemical, the precautions for its use, the emergency scenarios and the legislation that must be followed. This document helps users protect their health and safety, protect the environment, and deal with potential emergencies. In Türkiye, MSDS is prepared as SDS under KKDIK legislation and is prepared in accordance with international standards.

MSDS SCOPE AND AUTHORITY TO PREPARE

The Safety Data Sheet is a mandatory document for hazardous chemicals and products. This document is prepared in Turkish by businesses that produce, import, distribute or use chemicals.

The Safety Data Sheet is prepared in accordance with KKDIK Annex-2 and by a certified chemical assessment expert according to Annex-18.



*For Providing Continuous
Service.*

MDS CERTIFICATE



Certificate

Sn. Yusuf MELEK

T.R. It was created in accordance with the requirements of the Regulation, Evaluation, Authorization and Restriction of Chemicals published in the Official Gazette dated 23.06.2017 and numbered 30105 by the Ministry of Environment, Urbanization and Climate Change and with the letter E-21408564-135.99-1697009 dated 09.09.2021. In accordance with the certification program numbered M04 approved by the General Directorate of Management authorized certification body

NBC Uygunluk Değerlendirme Eğitim Ltd. Şti.

by achieving the necessary success in the evaluation exam held

in Istanbul on 17/06/2023.

CHEMICAL EVALUATION SPECIALIST

has been awarded the certificate.

Program	Chemical Evaluation Specialist
Effective Date (*)	12.07.2028
Certificate Number and Date	NBC/04.24.02 & 12.07.2023

* For certificate validity check, visit * www.nbccert.com.tr /Search for Certified Personnel".



General manager

NBC Uygunluk Değerlendirme Eğitim Ltd. Şti.
Kardelen Mah. 2051. Cad. Renklevler Sitesi Sitesi 1/62 Yenimahalle / ANKARA
www.nbccert.com.tr e-posta: info@nbccert.com.tr
Tel: +90 312 255 59 98

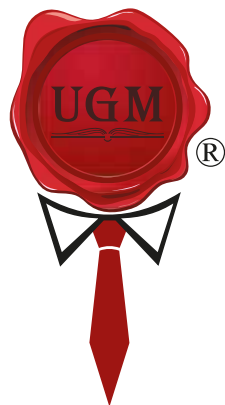


For Providing Continuous Service.



UNSPED BOARD OF CONSULTANTS

Our board, consisting of a customs consultant and an assistant customs consultant, provides services in all matters related to customs consultancy. Providing opinions to the applications received by our company and informing the secondary regulations for the implementation of the laws promptly are among these services. On the other hand, it is among the duties of our board to propose solutions to our customers' questions and problems within the framework of the legislation in force. Our Board also acts as an intermediary before the Ministries and Public Institutions, especially the Ministry of Commerce, to show our customers the ways to seek legal remedies and to convey proposals for legislative amendments on issues that are justified but cannot be resolved with the current legislation.



PUBLIC AFFAIRS BOARD

As UGM employees, we aim to conduct our relations with public employees, managers, and society transparently by national and international legislation and business ethics in every field we come into contact with. In this context, the Public Relations Board was established to train and guide our teams, which are in direct relations with public institutions and society, about ethical and diplomatic codes of conduct, to evaluate the problems they encounter, and to guide them.



Our Solution Partners.



INFORMATION SECURITY MANAGEMENT COMMITTEE

Ünsped Information Technologies Department meets the requirements for up-to-date software, hardware, and other information services needed to maximize the use of developing information technologies, to ensure their continuity, to carry out activities to improve the system, network, and Internet infrastructure, to create specialized staff for these issues, to be at the forefront in terms of the application level of computer technologies, to create UGM information resources in an integrated structure in the light of these technologies, to manage projects on issues where there is trustworthiness, consultation, awareness of corporate structure and institutionalization.

To ensure this continuity, our information security policy which we apply is as follows:

"We respect the confidentiality of the personal and commercial information of all our customer stakeholders who are in a relationship with us, especially our customers. We use confidential information belonging to our customers and other stakeholders only for business purposes and following legal standards, agreements, or contractual obligations. We protect the information submitted to us under the UGM privacy policies, contractual obligations, and the law. We train our employees on information security, information use, and information confidentiality issues when they enter the workplace."

Based on these principles, the "Information Security Management Committee" continues its work regularly every month to ensure compliance with information security-related legislation, data integrity and accessibility, confidentiality, reliability, protecting our corporate reputation, business continuity, implementing an emergency action plan in extraordinary situations, ensuring continuous improvement by managing information security risks, creating internal information security awareness and creating awareness of information security for users, implementing the Information Security Management System, continuous improvement, regular internal audits with the necessary controls in case of security violations.



UGM BOARD OF PROTECTION CUSTOMER RIGHTS

Transparency, honesty, and ethics are the main points of sustainability; act by laws and regulations and fulfill obligations correctly and on time, to act within the framework of international laws and regulations, our company acquires ideas by working with some consultants (such as law, logistics, and some associations) who have advanced experience in some issues where they realize that their customers may have problems with transparency in their internal practices, and these ideas are discussed both internally and by a committee that shares them with people who have their work or who need potential information in by personal data protection paper.

Our company discusses its administrative decisions with the "Customer Advisors Board" at meetings every 6 months. These meetings are held on regular dates together with customer officials or potential customer officials, issues that constitute the common complaints of companies and are relevant for the sustainability of our company, service standards, our goals, and deficiencies of our company, such as the instructions given by this board, internal issues are linked to the executive completion calendars, external issues are evaluated by working with the necessary lawyers or experts.

The Customer Rights Protection Board is a committee established for the external study of the decisions made by the Customer Consultants Board.



*Creating Measures to
Protect the Rights of
Our Customers.*



UNSPED
SERVICE
REVIEW AND
DEVELOPMENT
COMMITTEE

UNSPED Service Evaluation and Development Committee has been established and continues its activities to fulfill the services we offer to our customers and our commitments most optimally, to take corrective actions by evaluating customer complaints and regular monitoring of causes and consequences affecting operations, to audit that our operational efficiency and productivity are carried out by the data and standards planned in the budget.

Since 2020, control and follow-up of processes are carried out with periodic meetings and studies by competent groups established to coordinate the reduction of processes. Our percentages of acting by our target periods are presented to our customers by our Service Evaluation and Development Committee in the form of process compliance tables.



UNSPED
BUSINESS PROCESS
DEVELOPMENT
AND PRODUCTIVITY
COMMITTEE

Within UGM, it is to address all existing processes within the framework of the System Approach, to identify missing or non-functional points, to ensure that their analysis is performed and improved, to create projects to design new processes, systems, and applications, to support the relevant departments by using existing inputs more effectively with an innovative perspective in the sense of creating a Business Excellence Model Process Management, to increase efficiency by ensuring the integration of new processes into the system.



Serving You More Effectively

UGM OCCUPATIONAL HEALTH AND SAFETY

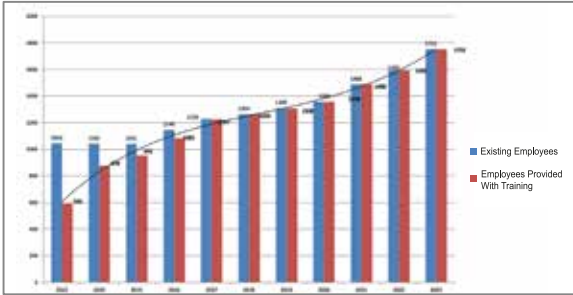
The Company has ISO 45001:2018 Occupational Health and Safety Management System certification, and the necessary OHS activities are meticulously carried out within the scope of sustainability. To carry out risk assessment studies within the scope of occupational health and safety more healthily and systematically, the "OHS Risk Assessment Management System Program" has been implemented by the Information Technologies Department, and all data has been transferred to the system. Transactions are carried out through the system.

Our workplace physician carries out work entry examinations for our Company.

We have emergency response and breastfeeding rooms and the necessary medicines, medical tools, and emergency equipment.

Thermal Comfort (Heat, Humidity) and Lighting, Electrical Internal Installation Periodic Control and Inspection Report, Grounding Measurement Report, Leakage Current Protection Relay Inspection Report, Lightning Rod Periodic Control and Inspection Report are also provided to ensure that our personnel can work in a healthier, safer and more comfortable environment at our headquarters and branches, Periodic Control and Inspection Report of Pressure Vessels and Tanks, Periodic Control Report of Fire Detection and Alarm Installations, Periodic Control Report of Water Fire Extinguishing Installations, Periodic Control Report of Generator Inspection Report, Periodic Control Report of Movable Doors and Ramps, Periodic Control and Inspections of Shelf Systems are regularly carried out by authorized institutions.

Occupational health and safety training continue to be provided at our headquarters and branches as required by the Regulation.



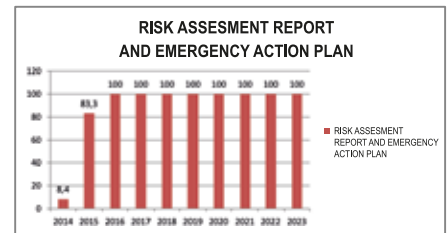
In 2023, the ratio of personnel receiving Occupational Health and Safety (OHS) training was 100%.

There has been a significant decrease in occupational and traffic accidents compared to previous years.

OHS board meetings and field inspections are held regularly.

The 2023 earthquake, fire, and emergency evacuation drill was completed. The teams formed within the scope of emergency plans are first aid, fire fighting, search, rescue and evacuation, protection and technical protection, and communication. Our personnel assigned to the teams have completed their training from authorized institutions and successfully received their certificates.

In the Disaster Training Center of Istanbul Provincial Directorate of Disaster and Emergency (AFAD), 528 of our personnel received Search, Rescue, and Evacuation training. For awareness purposes, the training center also taught our personnel how to act during earthquakes and floods through simulations.



For Continuously Providing Services To You.

MEASURES TAKEN FOR COVID - 19

Disinfectant mats and hand sanitizers have been placed at the building entrances. It was mandatory for everyone coming from outside to use it before entering the building.



A chip card has been delivered to the staff for contactless use of turnstile and electronic lock systems. It was carried out within the framework of the rules determined by the Ministry of Health. The existing emergency action and risk assessment plans have been updated.



With the decision taken by our occupational health and safety board, masks, gloves, full protection glasses, work coveralls, and hand sanitizer have been provided to our personnel working in the field, branches, and employees at our headquarters since 28.01.2020.



Providing a Healthy and Safe Environment For Our Employees.

MEASURES TAKEN FOR COVID - 19

Extensive information has been provided to our staff about the coronavirus. The brochures published by the Ministry of Health are hung in visible places. Collective training and meetings organized in the company have been canceled, and mandatory training and meetings have been held remotely via the system.



By enabling the personnel who have the opportunity to work at home to work at home, the number of personnel has been reduced and the number and density of employees in the offices have been reduced. Social distance rules have been followed.



Providing a Healthy and Safe Environment For Our Employees.

MEASURES TAKEN FOR COVID - 19

With the decision of the OHS board, our personnel's departures from abroad were postponed, and those coming from abroad were requested to return to work after the 14-day quarantine period, based on the report they received from the health institution. The foreign contact of the people our staff lives with or has close contact with has been investigated. Those over the age of 60, pregnant women, those with health problems, and personnel with chronic diseases were sent on leave. UV lamps that disintegrate viruses have been installed in certain places of the building and inside the ventilation ducts.



The porcelain and steel materials used in the dining hall are disinfected every day in the sterilization device. Necessary measures have been taken to protect the social distance in the dining hall, cafeteria, and break areas, the number of chairs has been reduced by half and the cross-seating arrangement has been switched.



Providing a Healthy and Safe Environment For Our Employees.

MEASURES TAKEN FOR COVID - 19

All common contact points such as doors, windows, photocopiers, elevator buttons, stair railings, and handrails have been cleaned continuously during the day by specially assigned personnel.

The entire building layout was December disinfected with ULV devices and hydrogen peroxide, increasing the disinfection period of common areas such as toilets, sinks, and ablution rooms in the building.



Air conditioning filters are disinfected with sodium hydroxide.

The staff services are regularly disinfected with UV-C lamps every evening when they are empty.



*Providing a Healthy and
Safe Environment For Our
Employees.*

SAFE SERVICE CERTIFICATE



TSE COVID-19 SAFE SERVICE CERTIFICATE



TURKISH STANDARDS INSTITUTION

verifies that

ÜNSPED GÜMRÜK MÜŞAVİRLİĞİ VE LOJİSTİK HİZMETLERİ A.Ş.
MAHİMTÜBEY MAHALLESİ 2655. SOKAK NO:3 BAĞCILAR/İSTANBUL

has been entitled to receive TSE COVID-19 SAFE SERVICE CERTIFICATE by fulfilling TSE COVID-19 HYGIENE INFECTION PREVENTION AND CONTROL CERTIFICATION PROGRAM.

Certificate Number : GH-IST-057/20




Berna YAVUZ ÇETİNKAYA
Istanbul Certification Manager V.

This certificate is issued in accordance with the Law No. 132 on the establishment of the Turkish Standards Institute and is valid only for the organization address given above.

342211202204322104



*Providing a Healthy and
Safe Environment For Our
Employees.*



WOMEN'S EMPOWERMENT PRINCIPLES

ÜNSPED WOMEN LEADERSHIP DEVELOPMENT COMMITTEE

The Women's Empowerment Principles Platform, created in partnership with the United Nations Global Compact and the United Nations Gender Equality and Women's Empowerment Unit, aims to increase gender equality in business and social life within the framework of established principles, and companies support gender equality by participating in these principles as signatories. As Ünsped Customs Consultancy and Logistics Services Inc., we are the first signatory company of 2021 to adopt WEPS principles.



**Support for women's education,
courses and occupational
development opportunities**



**Establishing gender equality
through social initiatives and
by defending the women in
the society**



**Providing utmost
level of corporate
leadership for gender
equality**



**Fair treatment of all men and
women in business life, respect
for the Human Rights and the
principle of non-discrimination,
and supporting these principles**



**Ensuring the health,
safety and well-being
of all male and female
employees**



**Assessment and public reporting of
achievements regarding gender
equality**



**Implementing supply chain,
marketing methods and entrep-
reneurial development, for
women's empowerment**



*Developing Women's
Potential in Quantity and
Quality.*



ÜNSPED WOMEN LEADERSHIP DEVELOPMENT COMMITTEE

Ünsped Women's Leadership Development Committee, which started its activities on 08.01.2014, is a committee that develops general policies on women's development within the company and has the feature of contributing to the formation of opinions. The mission of the committee; we aim to ensure that our female employees become more participative in the journey of our company and our country toward a strong future, and to guide and lead our female employees in matters that will improve their professional and personal development skills and competencies. The vision of the committee is to strengthen the role of women in economic and social life, to raise awareness, and to raise awareness.



ÜNSPED SOCIAL RESPONSIBILITY COMMITTEE

Ünsped Social Responsibility Committee carries out its activities by producing various projects. It acts by its charter in a targeted manner and produces projects on determined dates and on determined issues throughout the year.

With the "A Handful of Sky" project, which is one of the activities of the Ünsped Social Responsibility Committee, the JCI-Junior Chamber International (International Young Leaders and Entrepreneurs Association) organized the II. Participated in the International Corporate Social Responsibility Awards Competition (ICSR Awards) and was awarded. The aim of the Ünsped Social Responsibility Committee is; While the company is working on our main issues, we should not forget the people around us and do something that will be beneficial for them. An award came from the Turkish Cancer Society to our committee members who voluntarily ran on behalf of the Turkish Cancer Society in the Istanbul N Kolay Marathon.



Haluk ÜNDEĞER
Anatolian High School



Haluk ÜNDEĞER
Primary School



Culture and Sport Activities



İstanbul N Easy
Maratone



Pedal to Life



April 23 Painting Contest and
Ovoart Picture Gallery



*For the Future of Our
People with Your Work.*

ÜNSPED CULTURE AND SPORTS CLUB

ÜNSPED Culture and Sports Club was founded in 2003 by Mr. Haluk ÜNDEĞER. Our club, which was opened with the valuable participation of Mehmet Ali ŞAHİN, Minister of State and Vice President of the period, was transferred to the Ministry of National Education at that time, but since it could not be operated for various reasons, its operation was taken over by us with the approval of the Ministry.



Our club, which has been serving with its expert trainers and trainers since then, improves its success day by day, raising useful athletes and trainers for society, but above all, individuals who are beneficial to society.

ÜNSPED Culture and Sports Club, which continues its activities with the slogan of "The Journey that Develops Your Talents", offered a new living space to children. The biggest aim of our work; we aim to give our children responsibility, discipline, self-confidence, the power to question, produce together, and most importantly, the ability to make quick decisions under pressure. This journey is a journey of self-discovery.



*We are Responsible to
Society and Humanity.*

ÜNSPED CULTURE AND SPORTS CLUB

Our club competes in the National Leagues in 4 branches: volleyball, basketball, table tennis, and chess. In Summer/Winter sports schools organized by our club; Volleyball, basketball, table tennis, ballet, folk dances and modern dance, theatre, creative drama–psycho drama, gymnastics, aikido, kickboxing, taekwondo, swimming, pilates–zumba, English, chess, violin, piano, instrumental and zither choir training is given in the branches of life skills workshop, triathlon, and para-triathlon. In addition, swimming, dance, theater, and instrument and choir studies are carried out for adults.



*We are Responsible to
Society and Humanity.*

FAIR PLAY AWARDS



WE WERE AWARDED OF THE WORLD FAIR PLAY CHEF DIPLOMA AWARD

Evaluating the work of our Social Responsibility Committee, the Turkish Olympic Committee (TMOK) found our company worthy of the World Fair Play Diploma of Honor in the field of corporate social responsibility and our Ünsped Culture and Sports Club Coordinator Ms. Semra DEMİRER in the career field.



Social Responsibility is very important to us with the awareness of being a good citizen.



Transparency Agency 2019 International Transparency Association Award Ünsped Customs Consultancy

Winning the private sector award in the corporate category, it stood out with its successful training and meetings on corporate governance in general and "Anti-Corruption and Transparency" in particular.

The quality of the criteria developed for the institution and the work of the senior management to make ethical, honest, and transparent values into the corporate culture while operating in a risky sector were deemed worthy of the Transparency Award 2019 by the Transparency International Association.



*We Provide Accurate
Information to Our
Stakeholders and People.*

OUR COMPANY MEMBER OF ÜNSPED CUSTOMS CONSULTANCY UN GLOBAL COMPACT



The United Nations (UN) Global Compact is the world's largest corporate sustainability initiative, with over 15000 companies and over 5000 external members in over 160 countries. The UN Global Compact, which began its work in 2000, encourages institutions to act in collaboration to create a sustainable inclusive global economy that benefits our world, all people, communities, and markets.

UN Global Compact supports companies worldwide to align their strategies and operations with the 10 principles of human rights, labor standards, environment, and anti-corruption, while also leading the business world to achieve their Sustainable Development Goals.

HUMAN RIGHTS

Principle 1: Businesses should support and respect proclaimed human rights.

Principle 2: Businesses should not be complicit in human rights abuses.

WORKING STANDARDS

Principle 3: Businesses should support workers' freedom of association and collective bargaining.

Principle 4: Forced and compulsory labor should be stopped.

Principle 5: All forms of child labor should be stopped.

Principle 6: End discrimination in recruitment and placement

ENVIRONMENT

Principle 7: Businesses should support precautionary approaches to environmental problems.

Principle 8: It should support all kinds of activities and formations that will increase environmental responsibility.

Principle 9: Support the development and dissemination of environmentally friendly technologies.

ANTI-CORRUPTION

Principle 10: Businesses should fight all forms of corruption, including bribery and extortion.



*Human Rights, Democracy,
and Environmental Protection
are the Indispensables of UGM.*



UNSPED
EMPLOYEE COMMUNICATIONS
AND WORKPLACE HAPPINESS
COMMITTEE

Ünsped Employee Communication and Workplace Happiness Committee, to create happy employees in the workplace to improve employee relations and the spirit of working together within the company, create social content and improve projects, proposals, and opinions in the workplace, implement them in line with the approvals, and at the same time, while fulfilling this responsibility, the company. It is a committee that aims to contribute to its employees' personal and leadership development.



We are Happy With You...



UNSPED
YOUNG GENERATION LEADERSHIP
DEVELOPMENT COMMITTEE

Ünsped Young Generation Leadership Development Committee operates to create synergy by benefiting from the fresh knowledge, energies, and modern life views of the young generation employees, to minimize generational differences in the working environment, and to improve their individual development and leadership abilities by authorizing them.



Trakya University Students

ITU Textile Engineering Club and Branding Club Students



We Can Do It For You.

DATA PROCESSING AND INFORMATION SECURITY



ISO 27001:2013 Information Security Management System:
UGM was revised in August 2016 based on the ISO 27001:2013 Information Security Management System standard.

Corporate Data Security and Information Systems Business Processes are carried out by this standard, with experienced and expert staff. To ensure the implementation and continuity of the ISO 27001:2013 Information Security Management System (ISMS), the "Information Security Management Committee" was established and the committee members received their "Internal Auditor" certificates.

ISO 27701:2019 Personal Data Management System:

The "Personal Data Protection Management Committee" has been established to effectively manage, maintain, audit, and continuously improve the compliance processes with the current legal regulations regarding the Protection of Personal Data, and it works on this subject regularly every year.

Our ERP system used has been backed up and archived since 2005.

With our reporting systems, standard and unique reports and instant notifications to companies are shared and reported quickly and reliably.

In Data Transfers, encryption of network traffic is provided with SSL applications.



E-Invoice System, which is used legally, is located in our data center and its integration with the Revenue Administration is provided.

A fast, inquisitive, and transparent management environment has been created with Corporate Work Flow Applications.

Virtualization:

The Data Center provides services using Virtualization Technology. Corporate data of its headquarters and offices are stored in central data storage systems and disk units. In this way, high performance is achieved by combining resources and using them efficiently.

Disaster Recovery Center (ODM):

Despite any disaster scenario, the Emergency Center (ODM) was established in Ankara Regional Directorate. The one-to-one redundancy of the Data Center at the General Directorate of UGM is provided by using "Snap Mirror" technology with Fiber infrastructure.



The redundancy of the lines (F/O – R/L – VDSL) used in the infrastructures of all Regions and Branches has also been ensured. In case of problems that may occur in the line of any location, the backup line is automatically activated and business continuity is ensured.

Backup:

With new backup technologies, high-performance backup and recovery operations are taken to magnetic media with a data deduplication device and are taken out of the data center regularly according to daily-weekly-monthly procedures.



Personal Information Security.

INFORMATION TECHNOLOGIES

Software Asset Management:

Software Asset Management work is carried out and certified every year regularly. SAM work is carried out with IBM License audits and Microsoft's Gold Partner solution partners.

E-Mail Security:

With the security of e-mails, precautions have been taken against e-mail bombardment, spam e-mails, phishing e-mails, e-mails, fake e-mails, and the dangers that may come from them.

Network Security:

Intrusion Detection and Stopping Systems were put into use, with the Firewall controlling the data flow, regulating and limiting the data traffic, and protecting the local network from the internet network. System and network traffic are monitored instantly.

High Performance, Uninterrupted Access:

Fiber optic and radio link redundancy was provided from different stations by using Metro Ethernet Technology at headquarters and offices. With the VPN, the infrastructure of secure communication from the head office to the offices has been provided.

Energy backup Infrastructure:

Regardless of its building, the Data Center has uninterruptible power supply systems and generator backup.

Data Center Security:

The physical security of the Data Center is ensured by security cameras and fingerprint reading systems that are monitored 24/7 and keep records, and unauthorized access to corporate data is strictly prevented.

Fire Detection and Extinguishing System:

With FM200 Gas Fire Extinguishing Systems, 100% device safety has been ensured and heat and smoke detectors can operate as regional detection, manual and automatic intervention.

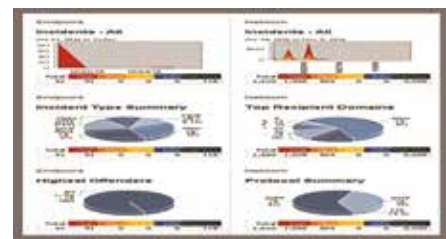
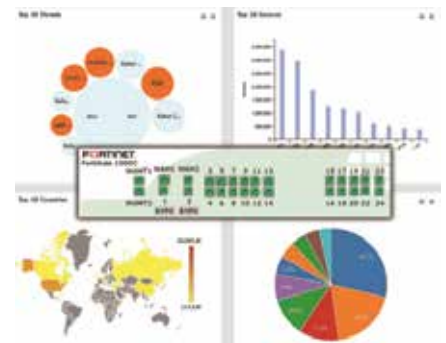
Cooling Systems:

For the server systems to work properly, the room temperature inside the Data Center is fixed at 22°C (±2), and the 48% humidity (±15%) raised floor provides effective air circulation and humidity and wet floor control. It is provided with 1 air conditioning system with a backup.

Information Technologies Business Continuity Policies:

Information Technologies Business Processes are carried out with the following policies:

- Network Devices Security Policy
- Network Security and Management Policy
- Anti-Virus Policy
- Maintenance Policy
- Certification Policy
- Password Policy
- E-Mail Policy
- Information Systems Backup Policy
- Change Management Policy
- Firewall Management Policy
- Scrapping and Disposal Policy
- Internet DMZ Devices Policy
- Physical Security Policy
- Information Security Business Continuity Policy
- Vulnerabilities Detection Policy
- Information Security Incident and Violation Notification Policy
- General Usage Policy of Information Systems
- Internet Access and Usage Policy
- Mobile and Wireless Communication Policy
- Personnel Security Policy
- Personnel and Training Policy
- Risk Assessment Policy
- Virtual Private Network (VPN) Policy
- Server Security Policy
- Remote Access Policy
- Database Security Policy
- Software Development Policy
- Transition Policy to Emergency Center
- Authentication and Authorization Policy
- Hardware and Software Inventory Creation Policy



*Systematic Management
Approach for You.*

Information Technologies Infrastructure and Systems:

- UGM closely monitors the developments in Information Technologies and carries out its activities to update and develop its infrastructure in both hardware and software and to ensure the continuity of business processes without any interruption. In the risk measurements, the equipment with High-Risk Score is established based on redundancy. Maintenance agreements for the hardware products used are made with 4-6 Solution Guaranteed service agreements with selected companies by defined supplier criteria.
- The Emergency Center was established in Ankara Regional Directorate for UGM to continue its services within the scope of Business Continuity in case of natural disasters such as earthquakes, floods, and other disasters, or also in case the Data Center cannot be accessed and system malfunctions.
- Line back-ups in the Internet infrastructure in Regional Directorates and Branches were provided at the rate of ME, R/L, VDSL, ADSL, and 4.5 G capacities. In case of possible interruptions in internet lines, the system automatically activates the backup line.
- Internal and external audits and periodic controls are carried out by ethical licensing in licensed software used by the server and user. Licensing checks and inventory checks are carried out and certified regularly every year with the solution partners of companies such as Microsoft and IBM.
- Our company, which uses video conferencing technologies proactively, regularly organizes training and meetings in its regions and branches by using the video conferencing infrastructure. The "Current Regulatory Information" held every Monday is made available to all our customers online via the Cisco Webex platform.



*Personal Information
Security for You*

Information Security and Compliance:

- Business processes were restructured within the scope of the Law on the Protection of Personal Data, which entered into force with Law No. 6698, and necessary studies were carried out on the software and infrastructure in this regard, and relevant training was given to our personnel. Information security awareness training sessions are provided along with orientation training to all personnel who start working in our company.
- We provide the necessary setup and regulations in the information technology infrastructure regarding the law numbered 5651 on the regulation of broadcasts made on the internet and the fight against crimes committed through these broadcasts. A reportable environment has been created in this regard.
- Within the scope of Information Security, Intrusion Prevention (IPS) and Intrusion Detection (IDS) systems are used. On all servers and computers, operating systems and anti-virus systems are constantly updated and checked periodically.
- To increase compliance with corporate data protection policies, Symantec Information Centric Tagging (ICT) provides different classification levels to data to identify and protect sensitive data. Data Loss Prevention-Data Loss Prevention (DLP) is used in an integrated way with Symantec.
- Türk Telekom protects your data traffic from attacks with anti-DDoS (Distributed Denial-of-Service) Service.



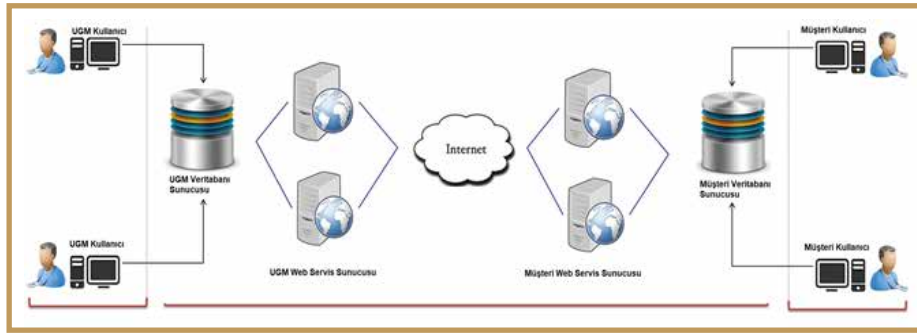
Software Development

- Customer Work Portal-MÇP, with 72 modules in English, German, French, and Japanese languages, provides flexible and dynamic reporting opportunities for all reports of our customers regarding foreign trade processes.
- Apart from this, around 750 special reports have been defined by our customers' business processes. With the measurement program developed by our Software Engineers, all our field and office processes are measured separately based on target times. These measurements; Main, Intermediate, and excuse codes entered for the Import-Export file are separated and calculated. Instant data is received with Mobile Applications on the Field Side. On the office side, with the application used by the Customer Representatives, these data are calculated separately by taking the work tracking code. Target times have been determined with the measurements made by our Industrial Engineers in Customs, Line, and Mode of Transport criteria. These processes are regularly checked every week by the "Business Processes and Efficiency Committee" and process evaluations are made.



*Personal Information
Security for You*

- This report is published weekly in the Process Compliance section of our website (<https://ugm.com.tr/surec-uyum>). This report is generated automatically by the system. In our company's internal processes; Target times have been determined for each import-export transaction. Our percentages of acting by our target times are presented to you in a table by the Business Process Development and Efficiency Committee. We aim to carry out all our transactions within the planned periods and to shorten these periods continuously.
- Before the declaration is registered; Systematic controls are carried out within the program based on sector, company, HS-Code, and Customs. Automatic controls are added to the processes by developing a control mechanism for improvements to reduce customer or personnel errors.



Integration and Digital Processes:

- In foreign trade operations; Web service, XML, WSDL, XLS integrations, and data transfer methods are used in all processes such as supplying the goods to be loaded from the carrier, preparing the import or export declarations, creating cost and declaration data based on SKU.
- All documents used in foreign trade transactions are scanned based on declarations, and an E-Archive system that recognizes and categorizes documents with Optical Character Recognition (OCR) software has been established. An average of 12 million documents are scanned and classified annually.



- Robotic process automation (RPA), use of artificial intelligence, and software projects were put into use to use technology quickly and efficiently in all our high-volume, repetitive, or data integration business processes. As a result of these practices, the processes are aimed to provide higher quality services to our customers with faster, more efficient, and error-free transactions.



*Personal Information
Security for You*

MOBILE INFORMATION - PROCESS PORTAL

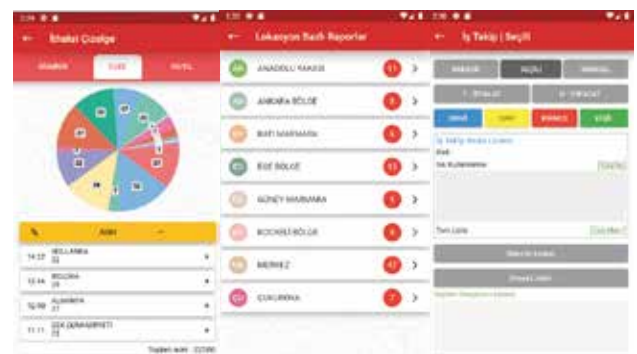
MOBILE JOB TRACKING APPLICATION



The "Mobile Business Tracking Application", designed and coded for use in operational processes, provides instant data entry of "Operation Process Business Tracking Codes" into the ERP System on Android phones and mobile devices in all customs offices. The application, which has a barcode reading feature, offers a fast and reliable platform with photo capture as well as fast data entry.

All customs operations carried out by us can be followed instantly from our Corporate Mobile Application on your IOS and Android mobile devices with the user account information given to our customers. You can send reports in MS Excel format from within the application and make instant notifications to your representative about your files. The information on all your foreign trade transactions is as close to you as your mobile phone.

MOBILE APPLICATION



CUSTOMER WORK PORTAL



You can follow up on all your customs operations carried out by us via the Customer Work Portal with the user account information given to you, 24 hours a day, 7 days a week.

You can access import, export declaration, and business follow-up information from our Customer Work Portal, as well as your freelance work platform where you can get current account statements and reports on customs operations in the format you want, with the information filtering you want in the date range you want. You can also access archive images of your declarations through the Customer Work Portal.



Special Applications for You

OUR R&D EXPERTS



Ünsped Customs Consultancy has achieved another first in its sector by being an on-site R&D Center.

The R&D Center is a special status given to companies that have this value, adopted R&D, and can support it with their software teams, with the law no. 5746. New products, systems, software developments, procedures and systems development with innovative methods and production of new techniques and prototypes are among the activities of the R&D center.

As UGM, our strategies with our R&D center experts are as follows:

- To carry out studies that will reduce service costs and increase efficiency by improving the service process,
- To develop R&D projects that increase sustainable service for customer satisfaction and provide fast service,
- To develop software that will increase productivity and use artificial intelligence approaches in this context,
- To increase and develop university-industry cooperation,
- To apply for project applications to national and international support programs for carried out and planned projects,
- To increase the participation of R&D Center personnel in scientific activities,
- To ensure that the relations with the academy are sustainable, to train R&D personnel with a strong academic aspect, compatible with working in the industry, and who can transfer their scientific studies to the sector, to transfer the conducted theses to the center,
- To carry out innovative design projects that will result in innovation and to use technological tools by harmonizing them with the company's digital processes,
- To increase the added value of the developments that result in innovation in the short term, along with the process, and to support the company in reaching its profitability targets,
- To increase the number of patents as a result of R&D projects,
- To develop Industry-Industry, Industry-Academy, Industry-AGM relations and to carry out projects based on cooperation,
- To carry out projects and increase the competence of the team to be a focal point that not only transfers technology and adapts it to the company's infrastructure, but also develops and disseminates technology,
- To ensure that all system developments are focused on Artificial Intelligence and Machine Learning, to continuously produce projects in this area in the system, and to follow the changes in this area completely and create value.



*We Research and
Develop for You*

R&D CENTER



Ünsped Customs Consultancy has been authorized as an "R&D Center" by the Ministry of Industry and Technology with Law No. 5746 on 12.03.2019.

Special studies are carried out on innovative technologies with potential, with the projects carried out by our team of researchers and technicians who are experts in their fields and work within the R&D and Information Technologies Directorate.

The list of our conducted activities:

- Technical and administrative consultancy is received from companies that specialize in creating and maintaining an R&D culture,
- Project-based studies are carried out with Istanbul Technical University and Çukurova University Technology Transfer Offices within the framework of University-Industry cooperation,
- Postgraduate education continues for our personnel to follow their expertise and new technologies, create R&D projects with universities, and improve their academic knowledge and abilities,
- To access technological, scientific, and academic publications, libraries and databases have been subscribed. Participation in conferences, seminars, and panels related to targeted technologies,
- To be able to produce new R&D projects and to follow these projects under a single roof, the "I Have an Idea" application, which is open to all our personnel, has been developed. All ideas and suggestions here are evaluated and projects deemed appropriate are awarded within the scope of the "Award Regulation",
- In parallel with the R&D activities, the "Intellectual Property Rights Board" was established. Evaluation of ideas, inventions, and patent applications for the works carried out within the scope of the project is carried out by this committee.



*We Research and
Develop for You*

LEGISLATION - OUR RESEARCH AND DEVELOPMENT EXPERTS



Our legislation experts are here to make the necessary announcements and information to our customers by examining and interpreting the national and international legislation on foreign trade, to detect possible legal risks in a timely manner by making full and complete customs declarations, to eliminate the application differences arising from the interpretation of the legislation, to make customs work and transactions faster, easier, simpler and more effective, to carry out research to ensure the execution of the law, to follow up and finalize the disputes arising before the customs administrations by taking initiatives before the customs administrations and other public institutions, to follow the international regulations, sanctions, and embargoes, to follow the works of international organizations such as the World Trade Organization, the World Customs Organization, ICC and UNCTAD to publish reports within the scope of sectoral analysis, to follow customs practices including tax rates in foreign countries, to provide technical information to our exporting companies in the stages of market entry and promotion.



We Specialize For You

OUR CONSULTING SERVICES EXPERTS



Our experts play a critical role in obtaining documents and certificates that enable simple, easy, fast, and cost-effective transactions that eliminate bureaucratic procedures within the scope of trade facilitation. The processes for obtaining the Authorized Operator Status (YY5) document, which is an international document, the Approved Person Status Certificate (OKSB), and Pre-Arrival Customs Permits, which is a national document, are effectively managed.

Also, to prepare for the Post-Control Audits carried out by the Ministry of Commerce, Guidance and Inspection Department, it is ensured that the risks are detected promptly by conducting audits before the companies.

Through our expert advisors;

- Training sessions are given within the scope of the training that is required to be taken every year by the companies holding the AEO certificate,
- Annual reports are prepared by auditing companies holding AEO certificates,
- The declarations of the companies holding the AEO certificate, which have been processed in the last 1 year, are audited by sampling method and the result is presented to the company in the form of a report,
- After obtaining the certificates of the companies holding the AEO certificate, on-site monitoring, which is held every 5 years, is followed and managed.



*Every Foreign Trade
Transaction Consultancy is
Important for Us*

OUR IMPORT EXPERTS

Our import specialists work with the customer representative system to accurately determine the differentiating customer needs and to communicate with them better and continuously. Our customer representatives consist of competent and dynamic staff trained with the expertise system.

At the same time, it works in groups in the sector and quickly shares its different experiences with all its customers.

Our expert staff, who knows the importance of speed as well as the correct execution of foreign trade and customs procedures, analyzes all import processes and case studies in itself; takes the necessary initiatives, together with the relevant departments, manages the process correctly and concludes with a solution-oriented approach.

Our import department follows up the applications for all kinds of preliminary permits (Registration Certificate, TSE, CE, Permit of the Provincial Directorate of Agriculture, Import License, İŞGÜM, etc.) that must be obtained before import transactions, and performs the obtaining of permits and the procurement of documents from the relevant institution. As a reflection of the principles of transparency and honesty during the follow-up of the processes, all processes are regularly measured with KPIs (Key Performance Index) agreed with our customers. Results are shared electronically via the Customer Study Portal.

The reports of all our transactions are prepared systematically in an active way and are sent automatically at the requested periods in order to facilitate the follow-up of our customers' transactions. Depending on the requests of our companies, different reports are made and shared in a "tailor made" format.



Unique Solutions for You

OUR EXPORT EXPERTS



Our export experts are also involved in the following services, in addition to the follow-up of all export-related processes, the obtaining of preliminary permits from professional institutions and organizations, and consultancy services;

- Project-based private group work
- In the follow-up of operations at the international level
- In R&D studies in the field of Foreign Trade
- In export development studies
- Periodic reports, presentations, and statistical studies in line with the expectations and demands of the companies



Unique Service for You

GOVERNMENT SUPPORT AND INCENTIVES



As a result of the improvement of the investment environment, the investment capacity of our country is expanding every day. In this sense, investment supports provided by the state and state supports for exports are of critical importance in order to support investments and increase export capacity. In this direction, we follow and manage all government support elements for investment and export. Some of the state aids we manage effectively are listed below.

1. Government Supports in Investments

- Investment Incentive Certificate
- Technology Oriented Industry Move Program
- Attraction Centers Program
- Project Based Incentives
- R&D Supports
- Solar Power Plant Investments
- Wind Power Plant Investments

2. State Support for Exports

- Inward Processing Regime Applications
- Outward Processing Regime Applications
- Market Entry Project Preparation Support
- Market Entry Documentation Support
- Foreign Market Research Support
- Overseas Unit Rental Support
- Overseas Promotion Support
- Overseas Trademark Registration Support
- International Fair Support
- Domestic Fair Support
- Support for the Purchase of a Foreign Company and a Company Residing Abroad
- Design and Product Development Support
- Designer Company and Design Office Support
- Design Support to Companies Operating in the Ship and Yacht Industry
- Global Supply Chains Competency Projects
- Multi-Channel Chain Store Support

3. Other Incentives and Supports

- Government Supports for Service Export
- Financing Incentives
- Free Zone Incentives
- Incentives Under the Green Deal
- Indirect Incentives Under Import Policies



Unique for You

GUARANTEE TRACKING AND SOLUTION SERVICES

As a requirement of the work done during the customs procedures, it may be necessary to give a guarantee to the customs administration for many transactions. In this case, it is not enough to know only in which cases the guarantee should be given, but also the type and amount of the guarantee to be given, and after the transactions are completed, the guarantees given should be followed up and taken back within the period. It is critical to monitor and effectively manage all these processes in a systematic way. The guarantee department provides services for the settlement of customs duties accrued and secured in line with the issues stipulated in the legal regulations regarding the imports within the scope of "regimes with special features" within the framework of legal regulations. Some of the collateral transactions managed by our collateral experts are listed below.

- Guarantee Solutions for Temporary Imports
- Collateral Solutions for Inward Processing Regime
- Collateral Solutions for Outward Processing Regime
- Transit Regime Collateral Solutions
- Collateral Solutions for Warehouse Regime
- Guarantee Solutions for Ata Carnet Issue
- Collateral Solutions for Investment Incentive Certificate
- Collateral Solutions within the Scope of Trade Policy Measures
- Coverage Solutions Regarding SCT
- IGV Subject Collateral Solutions
- EMY Subject Collateral Solutions
- End-Use Collateral Solutions

OUR TARIFF EXPERTS

The Customs Tariff and Statistics Position (HS-Code), which is one of the most important elements of foreign trade transactions, is specific to each commodity and is used to define and differentiate products in international trade. The product coding system consisting of 6 numbers and used in more than 170 countries affiliated to the World Customs Organization is called the Harmonized Commodity Description and Coding System, HS-Code and is used in the same way all over the world. No changes are allowed by countries in the HS-Code. The first 8 digits, together with the next 2 digits, are common to countries in the same region (for example, all European Union member states and Turkey). The next 2 digits are used in line with which country's needs and the last two digits determine the full statistical code of the product, thus reaching the 12-digit HS-Code.

The Customs Tariff Statistics Position is used in the following areas

- In the determination of the customs duties of the goods and other taxes and financial burdens collected in foreign trade,
- Keeping national and international trade statistics,
- In determining the rules of origin,
- Determining and collecting customs duty and taxes applied in import and export,
- In trade negotiations (World Trade Organization meetings),
- In foreign trade control, authorization, surveillance, risk-based control in foreign trade, and monitoring of products subject to prohibitions

Our tariff experts are responsible for the regulations related to the tariff in our national legislation, the published and/or cancelled Binding Tariff Information (BTB), the developments in the international tariff legislation, especially the advisory decisions published by the World Customs Organization (DGÖ), the changes in the European Union (EU) tariff legislation and closely monitors the tariff conflicts in practice and ensures that the processes related to tariff determination are managed quickly, effectively and effectively.



We Guide You To Advantages

OUR TECHNICAL REGULATION EXPERTS



ÜNSPED is an expert in all operational conformity assessment processes. Operational business processes during the conformity assessment, which it started for the first time in Turkey, are recorded moment by moment via the data entries made by the field personnel, via terminals and mobile applications. When requested, records of business processes can be viewed on the web, sent as an instant e-mail upon request, and can be reported regularly at desired intervals and with the desired content. With the technology it has developed and its own software, ÜNSPED can report the inspection history of each product on the basis of model number, and present the inspection chronology and product risk map of each model number.

Our main Technical Regulation processes are:

TAREKS Applications: All transaction processes within the scope of the Ministry of Commerce's risk-based control system in foreign trade are carried out by our expert personnel.

TSE Conformity Assessment Procedures: Türk Standartları Enstitüsü'nün İthalat Müdürlüklerinde, konusunda eğitimli ve tecrübeli profesyonel bir ekiple uygunluk: değerlendirme süreçleri en hızlı ve de en etkin şekilde gerçekleştirilmektedir.

Transactions of Road Vehicles: : In the Vehicle Project Directorates of the Turkish Standards Institute, import vehicle road conformity procedures, highway conformity exemption and type approval exemption procedures are carried out by our experienced and expert teams, by our permanent staff in the relevant directorates.

Product Safety Inspection Procedures: All processes of conformity assessments carried out by the Product Safety Inspection Directorates affiliated to the Regional Directorates of Customs and Foreign Trade are carried out by our expert staff residing there.

Information Technologies and Communications Authority (BTK) transactions: We provide post-import IMEI registration processes, TAC registration processes, IMEI change processes for defective devices, BTK registration services with our experienced expert staff.

Measurements and Adjustments: These services are provided by an experienced and expert team for dimension adjustment operations carried out within the framework of Provincial Directorates of Industry and Technology.

Unmanned Aerial Vehicle Registration / Compliance Procedures: Import technical conformity certificate procedures issued by the General Directorate of Civil Aviation are carried out by experienced experts of our company.



We Specialize For You

Type Approval/AQAP etc. Document/Company Registration Procedures: In order to benefit from various exemptions, registration and authorization procedures are provided in the systems of the relevant ministry or the relevant institution for the necessary documents.

Production Input Exemption Procedures: The services of obtaining exemption certificates from the Ministry of Industry and Technology for the materials to be used as production inputs and introducing them to the Ministry of Commerce system are provided by our expert staff.

Warranty Certificate Transactions: In case of request, consultancy services are provided to establish the necessary service networks for your after-sales service qualification and warranty certificates approved by the Ministry of Commerce and to issue the documents.

Import Certificate Transactions: Import certificate purchase service, which must be obtained from the Ministry of Commerce for dual-use goods and technologies, is provided.

Used/Refurbished Goods Import Permit Transactions: Used goods import permit procedures are carried out for used, old and processed goods within the framework of the Ministry of Commerce regulations.

Technical Regulations Document Information Review Procedures: Upon request, conformity: carries out examinations and evaluations according to national and international regulations regarding the current and validity of the technical documents and information of the labels of the products subject to the evaluation, and eliminates possible risks with its experienced staff.

Training: When requested, training activities are carried out for groups on subjects that are specific to their needs.

Consultancy: ÜNSPED provides its customers with import/export or pre-order consultancy services in all conformity assessment activities with its professional staff.

Special Permits: Compliance: Execution and follow-up services of special project-based transactions subject to evaluation are provided.



We Specialize For You

COURIER & DISTRIBUTION

Classifying all kinds of document submissions of our customers in the most economical and fastest way, and delivering them to the relevant addresses in the shortest possible time in a secure manner against signature. And the fact that we have a strong reporting team of Courier & Distribution is one of our features that makes us much faster and more reliable to our foreign trade customers.



Delivery For You

ÜNSPED GLOBAL LOGISTICS INTERNATIONAL TRANSPORT ACTIVITIES



Unsped Global Logistics (UGL); provides door-to-door service to its customers in all kinds of international air, sea and land transportation with its “strong and widespread agency network around the world” and produces logistics solutions by “keeping customer satisfaction at the forefront” in all operational services.

Established in 1981, our company has adopted the mission of efficiency in the supply chain. It offers the most suitable solutions for the demands and needs of its business partners at every stage of the Supply Chain.

UGL, which predetermines the expectations with its strong IT infrastructure, simultaneously reports the information flow with the operations and customer service management.

Headquartered in Istanbul, our company meets the demands of our customers with its experienced, expert and competent employees working in all provinces and ports with commercial potential throughout Turkey (regional directorate, branches, warehouses and land transport offices).

With its strategically located logistics centers, it offers warehouse and warehouse solutions to our customers, especially in Istanbul.

Why UGL?

- Half a Century of Experience
- Door to Door Service in 852 Cities and Ports all around the world
- WCA Membership (Wide Worldwide Agency Network)
- Express Cargo Operator
- Applications That Make a Difference in the Supply Chain
- Young and Dynamic Team
- Integrated Logistics Solutions
- International Air, Land, Railway and Sea Transportation
- E-Commerce Shipments
- Special Cargo Transports
- JCTRANS Membership



The Easy Way to Transport

Our services

- International Air Freight
- International Express Courier Micro Export Freight
- International Road Transport
- Maritime transport
- Full Container Transportation (FCL)
- Partial Container Transportation (LCL)
- Clearance
- Domestic Distribution
- Storage Services
- Insurance Services
- Consultancy

International Air Freight

We offer door-to-door, general perishable, dangerous goods, emergency cargo, consolidated services, and aircraft charter services for all your import and export shipments with our wide agency network for international air cargo shipments to every point of the world.

Hizmetlerimiz

- General Air Cargo Transportations
- Perishable Cargo Transportations
- Charter Transports
- Consolidated/Standard/Express Services
- Emergency Transports by Private Courier
- Dangerous Goods Transports
- Livestock Transports
- Transit Transports
- Heavy Cargo Transports
- Transport Insurance



The Easy Way to Transport

INTERNATIONAL EXPRESS COURIER MICRO EXPORT TRANSPORT



With our International Express Courier Service unit, we provide door-to-door delivery of all documents and small parcels all around the world. With the assurance of wholesale agreements we signed with the world's largest express courier companies; We carry the loads with the expert courier company in the relevant country, making it possible to benefit from the wholesaler figures. We work with "special customer lists" for high-volume shipments and support business growth.

International Road Transport

Ünspeđ Global Logistics, with its distinguished supplier network, provides a wide range of services for your international road transports in complete (FTL), partial (LTL), and project transports. It carries out door-to-door round-trip operations with its strong agencies around the world and provides value-added services to its customers.

- Full Tarpaulin Truck loadings
- Partial Truck Loads
- Refrigerated shipments
- Minivan vehicle loadings
- Refrigerated/Temperature Controlled Transportation by Minivan Vehicle
- Out of gauge Project loadings (Lowbed, Flatrack Trailer)

Minivan Express Transportation

We offer reliable and fast transportation service at aircraft speed with service times varying between 24 and 72 hours depending on the route.

We produce solutions for your emergency transportation of variable vehicle types with a total capacity of 1300 kg, from 2 Euro pallets to 8 Euro pallets.



The Easy Way to Transport

Maritime Transport

In international maritime transport procurement processes, we carry out transports by all lines with our expert staff. Our company offers logistics solutions by keeping customer satisfaction at the forefront in all operational services it offers with its capacity to meet all needs in the field of logistics.

-Full Container Transportation (FCL): In our FCL service, we provide fast, economical, and on-time shipping to ports around the world. Our company offers transoceanic routes to different parts of the world, regardless of the Middle East, or Africa. In this way, we provide FCL Container Freight services from Turkish ports to world ports and from world ports to Turkish ports with our wide and strong agency network, taking advantage of the opportunities of regular weekly voyages.

-Partial Container Transportation (LCL): In cases where the small and medium-sized cargo transportation demands of our customers will not be effective with full containers, UGL offers the "Partial Transportation Service" to all ports as the best solution with its worldwide agency network.

- Special Equipment Support (Flat Rack, Open Top, Reefer)

Customs Clearance

With the support of our business partner UGM in the field of customs clearance, we produce fast, easy, and accurate solutions with expert and experienced staff. We provide advantages that reduce your costs with the digital services we offer in the field of customs and foreign trade. Our experts follow the most up-to-date legal regulations, practices, and procedures in the field of customs and foreign trade, ensuring that you are aware of the changes, as well as offering the most appropriate modes of transport. With our international collaborations, we offer effective, efficient, fast, digital customs clearance in 12 countries in Europe and the USA.

With UGL, it is now easier for you to reach integrated customs clearance and logistics services in Turkey and around the world.



The Easy Way to Transport

Domestic Distribution

We provide the most suitable working methods according to the expectations of our customers and the structure of the load to be transported, and we guide our customers correctly, and we also provide storage services in line with the incoming demand.

- Open Freight Transportation
- Oversize and Project Transportation
- Product Transportation with ADR
- Apron and Under Aircraft Transportation
- Container Transportation
- Aircraft Engine Transportation
- Domestic Air Cargo Transportation
- Storage and Handling



Storage Services

Our company offers many services to our customers with its specialized staff in the storage sector. We operate in many areas such as warehousing and warehouse management, pallet parking, distribution, and e-commerce logistics. We aim to meet the needs of our customers at the highest level with high-standard storage areas, state-of-the-art equipment and our expert staff. Customer satisfaction is our top priority in all our services.

We help our customers grow their businesses by providing flexible solutions that fit the needs of each of our customers. We continue to be the choice of our customers with our experience in the sector and our understanding of quality service. You can contact us for your storage needs and benefit from the services offered by our expert staff.

- Internal Transport
- Foreign Shipping
- Temporary Storage Areas
- Warehouse
- Shipment Management
- Free Warehouses and Value-Added Services



The Easy Way to Transport

Our warehouses

- Mahmutbey Temporary Storage Area
- Esenboğa Airport Temporary Storage Area (Closed Area: 500m2)
- Hadımköy Free Warehouses (Indoor Area: 9300 m2, Open Area: 40000 m2, Total 3235 m2, Capacity: 25000 Euro Pallets)
- Istanbul Airport Free Warehouse (3000 m2)
- Orhanlı Free Warehouse (Closed Area: 9000 m2, Capacity: 25000 Euro Pallets)
- Orhanlı Warehouse (Closed Area: 5000 m2, Capacity: 13000 Euro Pallet)
- Hadımköy Free Warehouse (Closed Area: 2142 m2, Open Area 1093 m2, Capacity:4000 m2)
- Çorlu Free Warehouse (4500 m2 Capacity: 10000 Euro Pallet)

Insurance Services

With Turkey's leading insurance companies, we issue your transportation subscription policies by guaranteeing the risk of damage to your import/export shipments.

Consultancy

Our logistics consultants offer you tailor-made solutions by optimizing your costs for the development and implementation, measurement, and continuous improvement of an efficient logistics strategy.



The Easy Way to Transport

OUR OTHER CERTIFIED STANDARDS



ISO 9001:2015 - Quality Management System Certificate

It is a standard that defines an effective quality management system. The document shows that the products and services of the organization are produced in accordance with an internationally accepted standard. The standard has been developed by the International Organization of Standardization (IOS), headquartered in Geneva, Switzerland, to which more than 90 countries are members.



ISO 10002:2018 - Customer Satisfaction Management System Certificate

It is a standard developed to show and prove these features for organizations that want to make a difference in the eyes of their customers, give importance to the opinions and thoughts of their customers and use these views for continuous improvement as much as possible.



ISO 14001:2015 - Environmental Management System Certificate

The standard that has been certified within the ISO 14001 series is the ISO 14001 Standard. ISO 14001 is a standard that guides the determination of environmental factors in the process from the raw material to the presentation of the product to the customer and minimizing the damage to the environment by controlling these factors with necessary precautions.



ISO 28000:2007 - Supply Chain Security Management System Certificate

It is an international standard, defines the requirements of the Supply Chain Security Management System, and provides a management model to organizations that want to implement this system. It aims to effectively manage risks by integrating the organization's activities related to supply chain security with other management systems.



UNSPED CUSTOMS CONSULTANCY 

We Standardize Our Systems, Processes, and Procedures

OUR OTHER CERTIFIED STANDARDS



ISO 50001:2018 - Energy Management System Certificate

Energy management is the efficient use of energy without compromising safety, production quality and quantity, and environmental responsibilities. The ISO 50001 Energy Management System Standard ensures that organizations create the processes and systems necessary to increase energy efficiency and implement and maintain these processes and systems. The standard covers all types of energy. It encourages all organizations towards effective energy management, cost reduction, and environmental awareness.



ISO 37101:2016 - Sustainable Development Management System Certificate

ISO 37101 is an international standard that guides the establishment of a management system, using a holistic approach, to enable communities to advance in sustainable development. The relevant standard establishes a consensus on sustainable development in society and organizations serving society. It ensures that the strategies, programs, projects, plans, and services of businesses and institutions serving the society are integrated with sustainability policies. It optimizes resource usage. It increases the brand value of the institution in the market.



ISO 37001:2016 - Anti-Corruption Management System Certificate

Compliance Management System (CMS), developed to make it easier for organizations to comply with regulatory and legal requirements; It is an integrated system of various documents, processes, tools, internal controls, and functions. CMS also minimizes harm to consumers as it ensures compliance with the law. It helps organizations better handle risk management by ensuring that their policies and procedures comply with applicable laws and regulatory requirements. It also helps manage employee training, communication, and monitoring.



ISO 22301:2019 - Business Continuity Management System Certificate

The Business Continuity Management System standard specifies the requirements for organizations to establish and manage an effective business continuity system. It specifies the requirements for organizations to create the necessary plans to ensure business continuity, implement, operate, monitor, review, maintain, and prepare to mitigate risks, and develop a documented management system to recover from catastrophic events.



UNSPED CUSTOMS CONSULTANCY



We Standardize Our Systems, Processes, and Procedures

OUR OTHER CERTIFIED STANDARDS



ISO 31000:2018 - Risk Management System Certificate

The ISO 31000 Enterprise Risk Management System Standard aims to assist organizations in developing risk management strategies to increase the likelihood of achieving objectives and ensure greater protection of assets by identifying risks and taking action; aims to raise awareness of stakeholders on the management and monitoring of risks. Applying this standard also provides the opportunity to make more informed and more effective decisions about the use of resources by seeing the negative and positive consequences attached to the risks.



ISO 27701:2019 - Personal Data Management System Certificate

The ISO/IEC 27701 standard is a standard that specifies the requirements and provides guidance for the establishment, implementation, maintenance, and continuous improvement of a Personal Information Management System (PIMS) for the management of privacy in organizations, as an extension of ISO/IEC 27001 and ISO/IEC 27002. The relevant standard also provides guidance for data controllers and data processors responsible for personal data processing and contributes to the establishment of responsible systems in organizations by revealing the requirements of personal data management systems.



ISO 37301:2021 - Compliance Management System Certificate

Compliance management system (CMS), was developed to make it easier for organizations to comply with regulatory and legal requirements; It is an integrated system of various documents, processes, tools, internal controls, and functions. CMS also minimizes harm to consumers as it ensures compliance with the law. It helps organizations better handle risk management by ensuring that their policies and procedures comply with applicable laws and regulatory requirements. It also helps manage employee training, communication, and monitoring.



Trace Certificate

As of November 1, 2021, our company received the Trace International The Due Diligence Standard Certificate. It can be characterized as a commitment to integrity that determines our company's willingness to resist corruption, compliance efforts, operations, and transparency.



UNSPED CUSTOMS CONSULTANCY



We Standardize Our Systems, Processes, and Procedures

GREENCHECK CERTIFICATE



ÜNSPED CUSTOMS CONSULTANCY AND LOGISTICS SERVICES INC.

ÜNSPED GÜMRÜK MÜŞAVİRLİĞİ VE
LOJİSTİK HİZMETLER A.Ş.

Mahmutbey Mah. 2655 Sokak NO: 3-34218 Bağcılar/İstanbul

Bureau Veritas Belgelendirme yukarıda adı geçen kuruluşu Green Check - Yeşil Kontrol
Sertifikası Kontrol Listesi gerekliliklerine göre denetlemiş ve uygunluğunu tespit edilerek
Gümüş seviyede sertifikayı sunmuştur.

Belgelendirme Kapsamı

Çevre Yönetimi (Enerji, Sera Gazı, Atık ve Su Yönetimi), İş Sağlığı ve Güvenliği Yönetimi,
İstisna ve Katılım, Müşteri Geri Bildirim Yönetimi, Tedarik Zinciri, Ortam Koşulları

Sertifika Tarihi: 11.02.2023
Geçerlilik Tarihi: 11.02.2025
Sertifika Numarası: TR012249

Bu sertifika, Ürün ve Hizmet Belgelendirme, Belgelendirme, Belgelendirme ve Belgelendirme hizmetleri için geçerlidir. Belgelendirme, Ürün ve Hizmet Belgelendirme, Belgelendirme ve Belgelendirme hizmetleri için geçerlidir.


Belgelendirme
Sürdürülebilirlik Akademisi
Sürdürülebilirlik Akademisi

*Was awarded the
Greencheck
certificate.
(Silver Level)*



*We Take Protecting the
Environment as Our Duty*

GOLDEN PARTNER AWARD FROM HUAWEI TÜRKİYE TO UGM



At the Huawei Türkiye Business Partners Conference held in Istanbul, representatives of companies that work together in many fields came together. The conference was held with the theme of "Security, Ecosystem, Integrity and Digitization". More than 60 senior executives and approximately 200 company representatives attended the event. At the end of the event, where presentations were made on topics such as purchasing strategy and financial digitalization, successful suppliers were presented with their awards.

We were very proud to receive the Golden Partner award presented to Ünsped Customs Consultancy.

OUTSTANDING COOPERATION AWARD FROM HUAWEI TO ÜNSPED



Mr. Rıza Mehmet KORKMAZ, General Manager of UGM, and Ms. Selmin YAZICI SERİM, Sales Director of UGM, attended the HUAWEI CONNECT 2023- PARIS, held on November 15-16 at Paris Expo Porte de Versailles with the theme "Accelerate Green and Digital Transformation Together."

At the event, renowned global thought leaders, business and technology entrepreneurs, and ecosystem partners, including our company, shared their expert opinions and strategies, culminating in the presentation of the Outstanding Collaboration Award to us.



*Absolute Customer
Satisfaction Is Our Goal*

WE ARE QUALIFIED TO RECEIVE THE SUPPLIER SUSTAINABILITY ASSESSMENT TEDPORT CERTIFICATE



Supplier Sustainability Evaluation TEDPORT Certificate is the certification of successful suppliers based on 360-degree, evidence-based online and on-site evaluation methods that enable the creation of policies and solutions that will ensure supplier quality and loyalty, which is one of the basic elements of supply chain management, and the healthy and reliable operation of the supply management system.

Our company has proven its competence in supply chain management with its environmental, social, and governance dimensions, and has been awarded the Supplier Sustainability Assessment TEDPORT Certificate.

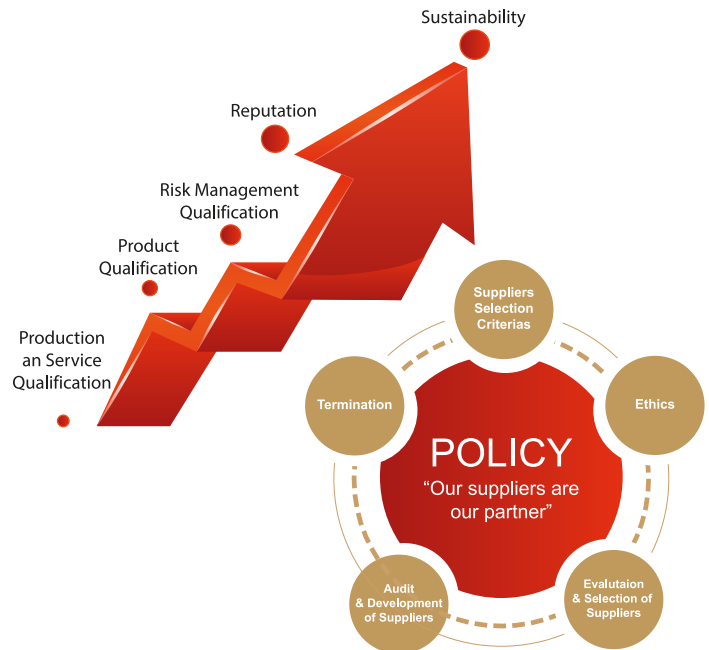


We Provide Sustainable Practices to Our Suppliers and Business Partners

OUR SUPPLIERS AND SUPPLIER SELECTION UNDERSTANDING



“We expect our suppliers to be not just a link in a chain, but a cog in our production wheels that empowers us. Since our wheels, which rotate with the power of the participation of our suppliers, will enable us to serve our customers more effectively, these gears must be compatible with each other and have the same important criteria. However, the gears’ teeth should not break in the meantime, and they should be able to remain as the power giver in a way that does not fail permanently.”



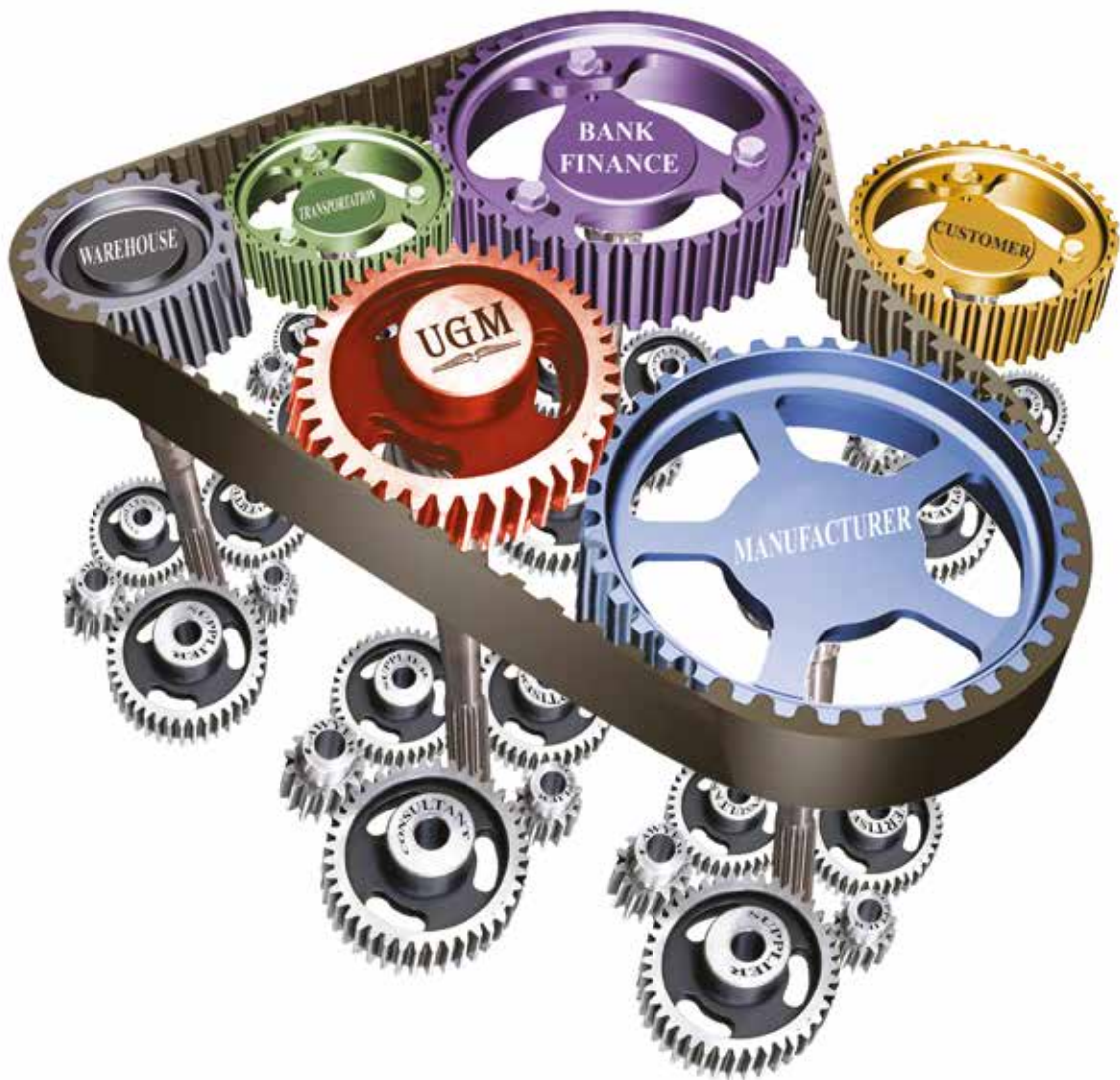
WE DETERMINE OUR SUPPLIER SELECTION CRITERIA FOR A SUSTAINABLE SERVICE

Sustainability	Prestige	Risk Management Competence	Product Qualification	Production/Service Adequacy
<ul style="list-style-type: none"> • Shareholding Structure and Management • Company Policies • Ethical Understanding • Understanding of Transparency and Accountability • Competition Rules and Compliance with Competition Laws • Financial Adequacy • Earnings and Tax Status • Tax, VAT, and SSK Payments • Personnel Structure and HR • Professional Competence • Consulting Organizations 	<ul style="list-style-type: none"> • Brand awareness • Respect of Competitors • Works in the Main Field of Activity • Imitation • Reliability • References 	<ul style="list-style-type: none"> • Early Detection of Risk • Insurance Against Risks • Building/Facility Profile • Telecommunication Structure and Facilities • IT System Backup Status • Information Security Management • Occupational Health and Safety • Natural Disasters and Fire Plans • Financial Risks 	<ul style="list-style-type: none"> • Standards • Performance • Features and Advantages • Product Reliability • Durability • Suitability • Aesthetics • Usability 	<ul style="list-style-type: none"> • Standards • Performance • Features and Advantages • Product Reliability • Durability • Suitability • Aesthetics • Usability



We Choose Our Suppliers for Sustainability

UNSPED CUSTOMS CONSULTANCY'S INDEPENDENT POSITION IN THE SUPPLY CHAIN



A logistics chain is a state of organization in which power-generating wheels can intermingle with each other, not providing a load of movement to the organization owner by bringing together the rings that have no power. So much so that the companies that make up this chain; employees, suppliers, consultants, consultants, financial institutions, and advertisers act with many power-giving wheels and thus create a greater power. The stronger the wheels are placed in the chain of an organization and the more harmoniously they are synchronized, the stronger the organizational structure will emerge. This allows the organization that makes the organization to reach its goals with stronger power.

As UGM, our philosophy is not to be a burden to our customers, thanks to the opportunity provided by the Customs Law; on the contrary, we can transfer our power to them, as well as to their shippers, warehousemen, suppliers, and even consultants, thanks to our current possibilities, and thus to create greater power and ensure that our customers can benefit from it. UGM is a company dedicated to improving its services for its customers by using all its facilities only in the field of customs brokerage and channeling it only to this field. The investment budget should not be just spent on the equipment, land, building, or warehouse, but also on its employees, personnel training, information technologies, and software developed according to the decision of the Customer Advisory Board.



Empowering for You

OUR TRAINING AND DEVELOPMENT PROGRAMS



Training in companies is the provision of the knowledge, skills, and attitudes that people hired must have to be able to do their jobs efficiently. The gap between the knowledge, skills, and attitudes (entry behavior) that employees bring with them when they enter the job and the knowledge, skills, and attitudes (desired behavior) they need to fulfill certain duties and responsibilities required by their job is closed with the training process in companies.

Large and successful companies and multinational organizations, especially in recent years, have made significant investments in the units they have structured

These companies aim to increase the performance of their employees through approaches and methods such as distance interactive training and learning by experiment, as well as in-class trainer-based and computer-aided training.



“Üsped Development Academy” was established in September 2013 with this understanding. Unsped Development Academy (UGA), which realizes the difficulty of finding trainers from external sources on customs legislation, which is not usually included in undergraduate programs or is covered to a limited extent, has succeeded in creating a trainer staff from competent experts within the company. In addition, we continue to receive services from external trainers in special areas of expertise such as "personal development" and "legal obligation training".

Since its establishment, UGA has been planning and implementing corporate and personal development, basic and professional orientation, professional development, and legal obligation training, with an annual average of hundreds of hours, for its internal customers. By taking advantage of the conveniences provided by the online platforms that entered our lives during the Covid-19 epidemic disease, the training hours per person continue to increase from year to year.



For Conscious Service to You

The training sessions given at UGA are listed under the following headings:

- **Basic Orientation Programs:** : It is the compulsory training to be taken in the month of employment, in which the structure of the company and the company culture and the way of doing business and ethical principles are conveyed to our newly recruited employees.
- **Vocational Orientation Programs:** These are the training aimed at mastering the job by conveying information about the legislation and practices required by the job to our newly started employees and employees who change departments.
- **Professional Development Programs:** These are training aimed at ensuring that our employees are aware of the new information that has been changed and/or added as a result of technological developments, compliance with new regulations, and specialization of our employees by increasing their knowledge.
- **Corporate Development Programs:** These are the training aimed at establishing the connection between company activities and strategic plans, based on our corporate policy and ethical values, strengthening internal communication in line with our own needs, directing employees to a participatory management approach, and aiming to increase overall productivity.
- **Personal Development Programs:** These are the training that aims to increase the effectiveness and development of our employees in their business and social life by getting to know themselves, realize their strengths, and what they can do to reach the point they want to reach.
- **Foreign Customer Seminars and Training:** This training is conducted to reach the training needs analysis of chambers of commerce, associations, universities, and companies or based on their demands, basic and/or advanced level foreign trade, customs legislation, and practices are conveyed in an up-to-date version specific to the institution, based on all stages of the supply chain in international goods trade.
- **Legal Obligation Training Programs:** These are training programs organized in areas where the current laws require training. In this context, professional ethics, information security, protection of personal data, occupational health, and safety training are provided to our employees.

We can list the basic laws required for orientation and included in the legislation that a customs consultancy company is obliged to follow:

- Customs Law No. 4458
- Law No. 474 on Customs Entry Tariff Schedule
- Law No. 2976 on the Regulation of Foreign Trade
- Law No. 3283 on Removal of Customs Exemptions Recognized by Some Laws
- Law No. 1567 on the Protection of the Value of the Turkish Currency
- Law No. 6183 on Collection Procedure of Public Claims
- Anti-Smuggling Law No. 5607
- Law No. 4054 on the Protection of Competition
- Occupational Health and Safety Law No. 6331
- Turkish Penal Code No. 5237
- Misdemeanors Law No. 5326
- US Foreign Corrupt Practices Act 1997 (FCPA)
- UK Bribery Act 2010
- Decision on the Implementation, Coordination, and Monitoring of the Turkish National Program for the Adoption of the European Union Acquis on Anti-Corruption dated 24 March 2001
- Private Law Council of Europe Convention Against Corruption of 17 April 2003 (Approved by Law No. 4852)
- United Nations Convention Against Corruption of 10 December 2003, OECD Convention on the Prevention of Bribery of Foreign Public Officials in International Business Transactions of 1 February 2000 (Approved by Law No. 4518)



For Conscious Service to You

FOREIGN TRADE CONTINUOUSLY REQUEST INFORMATION

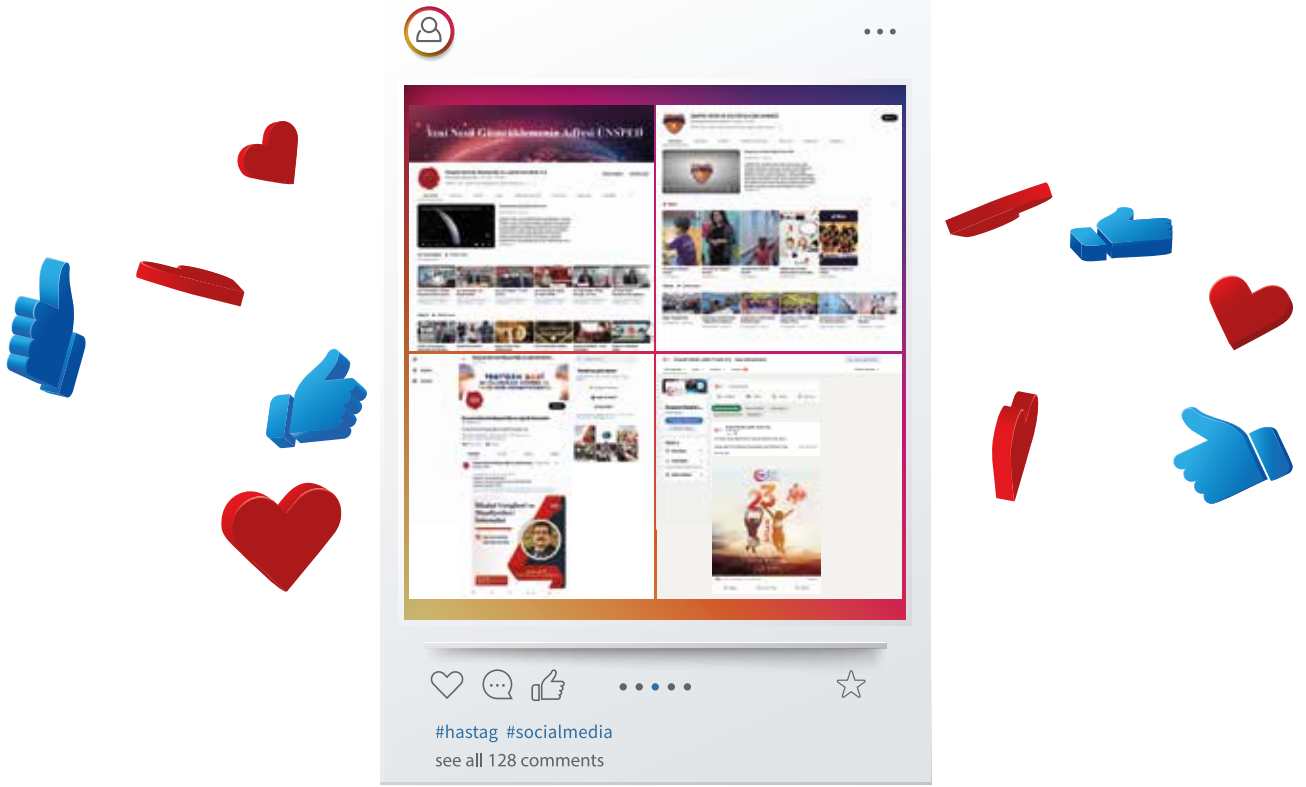
The works written with the contributions of ÜNSPED Customs Consultancy and Logistics Services Inc. meet with their readers.

UGM strives to fill the information gap in its sector. We aim to shed light on the front of our sector and to enlighten the sector employees. In this context, we share the legislative books we have prepared with you.



We Shed Light on Our Industry

OUR SOCIAL MEDIA ACCOUNTS



Ünsped Gümrük Müşavirliği ve Lojistik Hizmetler A.Ş.
UGM'de Kariyer
Ünsped Global Lojistik Ticaret A.Ş.
Ünsped Spor ve Kültür Kulübü
Ünsped Tarım Ve Hayvancılık
Ulusal Yemek Hizmetleri



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Ünsped Gümrük Müşavirliği Ve Lojistik Hizmetler A.Ş



*Our Communication
Channels Are Open*

OUR NEW COMMUNICATION CHANNEL WITH ALL OUR
STAKEHOLDERS IN OUR ECO SYSTEM:

UGM GÜMRÜK POSTASI



In 2021, we brought you our digital magazine, implemented by UGM, which adopts the principle of continuous, accurate, and regular communication. In addition to the news closely related to the business world in our magazine, which is published quarterly; There are articles written by experts on the subject and containing very important information.

You can access our digital magazine from our website www.ugm.com.tr. You can get information about your advertisements and articles by contacting us at editor@ugmgumrukpostasi.com.tr.



*Continuous and
Uninterrupted Communication*

OUR SERVICE POINTS



Our Branches



The cities where we serve

- ADANA
- ADANA - Ceyhan
- ADANA - Yumurtalık
- AKSARAY
- ANKARA
- ANKARA - ESB. Airport
- ANKARA - Kahramankazan
- ANTALYA
- ANTALYA - Antalya Airport
- ARTVİN - Hopa
- BODRUM
- BURSA
- BURSA - Gemlik
- BANDIRMA
- ÇANAKKALE
- DALAMAN
- DENİZLİ
- EDİRNE - Kapıkule Truck Customs
- ELAZIĞ
- ESKİŞEHİR
- GAZİANTEP
- HATAY - İskenderun
- İSTANBUL - Atatürk Airport
- İSTANBUL - AHL Free Zone
- İSTANBUL - Ambarlı
- İSTANBUL - Bağcılar - General Management
- İSTANBUL - Başakşehir
- İSTANBUL - Erenköy
- İSTANBUL - Erenköy II
- İSTANBUL - Çatalca Trakya Free Zone
- İSTANBUL - Muratbey (Halkalı)
- İSTANBUL - Halkalı Terminal Customs
- İSTANBUL - Sabiha Gökçen Airport
- İSTANBUL - Aviation Office (Kurtköy)
- İSTANBUL - İHL Hızlı Kargo
- İSTANBUL - Airport
- İSTANBUL - Tuzla Leather Free Zone
- İZMİR - Basbaş (Bergama)
- İZMİR - Ege Regional Management
- İZMİR - Menemen
- İZMİR - Alsancak
- İZMİR - Aliğa
- İZMİR - Esbaş
- KAYSERİ
- KOCAELİ - Free Zone
- KOCAELİ - Derince
- KOCAELİ - Gebze Dilovası
- KOCAELİ - Körfez
- KONYA
- KÜTAHYA
- MANİSA
- MERSİN
- MERSİN - Taşucu
- NEVŞEHİR
- SAKARYA-Adapazarı
- SAMSUN
- TEKİRDAĞ
- TEKİRDAĞ - Çerkezköy
- TEKİRDAĞ-Çorlu/Eur.Free Zone
- TRABZON
- YALOVA
- ZONGULDAK - Ereğli



Right Next to You.



We promise !!!

We promise that as your solution partner we will be complying with the Basic Principles of Trustworthiness and Reputation, always

- Have an honest responsibility understanding with our sustainable, accountable, transparent and ethic company culture which is managed by committees,
- Serve by using all possibilities of technology with our team with the highest qualifications,
- Take measures protection the rights of our clients, and
- Compete fairly in compliance with the laws.

We are aware of the fact that the most important element of gaining reputation and being preferred is **“Absolute Customer Satisfaction”**

UNSPED CUSTOMS CLEARANCE



Employees



We Make A Promise To You...





UGM

ÜNSPED CUSTOMS CLEARANCE & SERVICES INC.

Mahmutbey Mahallesi 2655 Sokak No:1 - 3 Bağcılar - İstanbul / TÜRKİYE



www.ugm.com.tr